



LOS ANGELES COUNTY

CHILD SUPPORT
SERVICES

INFORMATION FOR HOMELESS TASKFORCE MEETING

Jonna Lewis, Special Assistant to the Director

September 7, 2022



HISTORY OF CHILD SUPPORT



- Social Security Act of 1975
- A top program to lift children out of poverty
- 40-50% of total household income for low-income parents
- Over 200,000 children in LA County in our caseload
- Collect over 1/2 billion dollars & 90% to families



WE CAN HELP WITH:



- Establishing parentage
- Court orders for child support and health insurance
- Modifying orders
- Collecting and distributing payments



WE CANNOT HELP WITH:



- Divorce
- Custody\Visitation
- Restraining Orders
- Spousal support only orders



HOW TO REQUEST OUR SERVICES:



- Complete an application online at cssd.lacounty.gov
- Request an app by calling (866) 901-3212, via Live Chat, or in-person
- Text the word "OPEN" with your name and mailing address to (323) 596-0428

CA charges an annual service fee of \$35 once distributed payments total \$500+ in the previous FFY (10/1-9/30)





CHILD SUPPORT INFO FOR PARTIES RECEIVING PUBLIC ASSISTANCE:



- Automatic referral for children receiving CalWORKs
- Receive 1st \$100 for 1 child or \$200 for 2 or more children
- 2023: pass-through arrears to formerly assisted
- On the horizon (2025): full pass-through to currently assisted



WAYS TO CHANGE A CHILD SUPPORT ORDER:



- Complete I&E (cssd.lacounty.gov)
 - Email to: CSSD-
ModifyMyOrder@cssd.lacounty.gov
 - Mail to: LA County CSSD, 5500 S.
Eastern Ave., Commerce CA 90040
- File w/ the Court



DEBT REDUCTION PROGRAM:



- Can reduce debt (arrears) owed to the government (welfare or foster care)
- (866) 901-3212
- cssd.lacounty.gov



CSSD HOMELESS REFERRAL PROCESS:



- Refer participants for homeless services if:
 - Self-identify
 - Staff become aware
- Homeless Services Referral Form emailed to Coordinated Entry System (CES) provider
- Child support case is reviewed for all appropriate action



WAYS TO CONTACT US OR GET MORE INFO:



- Visit an office: Van Nuys, Commerce, Pomona, South LA, Torrance, & Antelope Valley
- Call (866) 901-3212, M-F 7am-5pm
- Call or email your caseworker
- Live Chat (cssd.lacounty.gov)
- Customer Connect www.cse.ca.gov/CustomerConnect
- cssd.lacounty.gov
- Social Media @CSSDLA



CSSD IN THE COMMUNITY:



Contact:
Community Engagement Team
Outreach@cssd.lacounty.gov



QUESTIONS?



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