

Metro South Bay Service Council Monthly Meeting Review for September 9, 2022
Overview Compiled by Donald Szerlip, Chairman

A Safety Tip was given by Transportation Planning Manager Scott Green. Minutes for the August 12, 2022 meeting were approved.

An update was provided about Metro Micro by Raj Curry, Manager of Micro Transit. Metro Micro is an on-demand rideshare service for short trips currently within 8 zones. The fleet includes standard, electric and ADA vehicles. Price per trip is \$1 using stored value or TAP cards or cash. This is a pilot program set to expire in December, 2023. Many of the zones were created to replace low performing fixed route service with van-size on-demand pick-up and delivery within the zone. The Micro service is not door-to-door. It uses designated stops for both loading and unloading within each zone. Current zones are LAX/Inglewood; Watts/Compton; UCLA/Westwood; Northwest San Fernando Valley; North Hollywood/Burbank; Highland Park/Eagle Rock/Glendale; Altadena/ Pasadena/ Sierra Madre; and El Monte. Micro exceeded a half million trips in FY 22.

The Council needed to change their meeting dates in October and November. Staff provided the results of surveying Councilmember availability for replacement dates. The Council voted to hold the October meeting on Friday, October 21 at 9:30 AM. The only time most members were available in November would have resulted in only two weeks between meetings. The Council, therefore, opted to explore December for possible dates and will revisit this topic in October.

The Metro Regional Update included Joe Forgiarini, Acting Senior Executive Officer reporting on ridership, service improvements and major efforts being made to hire more operators. The Metro Board has approved a new starting rate for drivers of \$23/hour with a top rate of \$42.07. They also changed the time it takes for advancement so that it could take as little as 5 years to reach the max rate, a major improvement from the previous 11 years. Transportation Planning Manager Scott Green addressed upcoming C Line closures. And finally, Mark Dierking, Community Relations Manager spoke about the opening of the application process for membership to the Metro 2023 Youth Council.

The meeting concluded following Council Member Comments and Public Comments on non-agenda items.

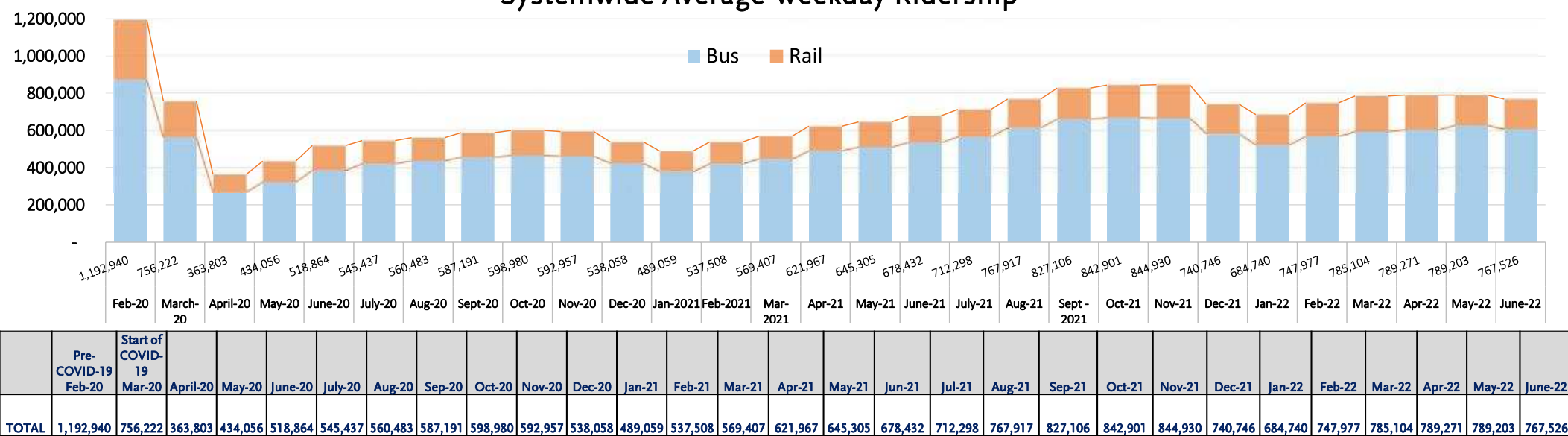
Respectfully submitted September 14, 2022

Donald Szerlip
Chair
Metro South Bay Service Council

Status of Conditions for Service Restoration and Metro Bus Service Levels

	GOAL	STATUS February 2022	STATUS June 2022	● ● ●
Operator COVID Cases	30 or less per month	459 Jan 2022 (month)	104 June 2022 (month)	●
Operator Staffing Level	Bus: 3,667 / Rail: 326 Total: 4,003	Bus: 3,095 / Rail: 310 Total: 3,405	Bus: 3,107* / Rail: 322 Total: 3,429	●
Cancelled Service	2.00% or less per day	Weekday: 11% / Sat: 8% / Sun 20%	Weekday: 2.6% / Sat: 3.9% / Sun: 8.8%	●
Ordered Call Backs	200 or less per week	766 (per week in Jan 2022)	499	●

Systemwide Average Weekday Ridership



Ridership Analysis Relative to Equity Focused Communities (EFC analysis will switch to 2022 EFC map for Sept Oral Report):

- Bus: Percent of all weekday bus activity occurring within Equity Focus Communities increased from 73% in Oct 2019 to 76.3% in May 2022 (bus stop data available month to month)
- Rail: Percent of all weekday rail activity occurring within Equity Focus Communities increased from 51.7% to 59.9% from FY19 to FY21 (rail station data available Fiscal Year level)