

## RENT RELIEF PROGRAMS

Tenants who have been financially impacted by the COVID-19 pandemic and who are unable to pay their rent may apply for financial assistance through a variety of programs. Property owners may also participate in these programs, working in coordination with the impacted tenant(s).

Depending on the specific property location, different programs may apply. Interested parties are strongly encouraged to contact the following sites and/or call centers to confirm programs available in their specific area.

### STATE OF CALIFORNIA CA COVID-19 Rent Relief 833-430-2122

The CA COVID-19 Rent Relief program helps income-eligible households with rent and utilities, both for past due and future payments. The federal Consolidated Appropriations Act of 2021 provided tenant (renter) protection laws and funding to support this program and was signed by Governor Newsom in January 2021. Depending on the address of your rental property, you may be eligible for a local program.

### HOUSING IS KEY STATE PROGRAM 833-684-0967

<https://housing.ca.gov/>

The housing.ca.gov site includes resources for tenants, property owners, and homeowners.

Eviction Protection Guidelines [housing.ca.gov/tenant/protection\\_guidelines.html](https://housing.ca.gov/tenant/protection_guidelines.html)

Eviction Protection Forms [housing.ca.gov/tenant/forms.html](https://housing.ca.gov/tenant/forms.html)

Eviction Protection Resources [housing.ca.gov/tenant/resources.html](https://housing.ca.gov/tenant/resources.html)

### DFPI STATE PROGRAM 866-275-2677

<https://dfpi.ca.gov/2021/03/15/covid19/>

DEPARTMENT OF FINANCIAL PROTECTION & INNOVATION - Under California law, any “unpaid rent or other unpaid financial obligation of a tenant” that came due between March 1, 2020, and June 30, 2021, may qualify as COVID-19 rental debt and be subject to certain protections. DFPI Issues Guidance to Debt Collectors, Mortgage Lenders, and Servicers.

### Call 2-1-1 LA COUNTY PROGRAM

<https://211la.org/lacounty/rentrelief>

211 is a good starting point if you are not sure which agency to contact for your issues. They have a referral specialist ready to direct you to the applicable agency or dept. 211 LA is not running a Los Angeles County Rent Relief Program but is able to connect you to health and social services information available to you in L.A. County.

### STAY HOUSED LA LA COUNTY and CITY OF LA

[https://www.stayhousedla.org/tenant\\_rights](https://www.stayhousedla.org/tenant_rights)

Know your rights for Rent Relief - Stay Housed L.A. is a partnership between Los Angeles County, the City of Los Angeles and local community and legal service providers. Together, they provide the residents of Los Angeles County with information and resources to keep people in their homes. You must live in the County of Los Angeles. There are income limitations for free legal services. However, if you do not qualify, you will be given referrals to providers who will be able to assist you at low or reduced costs.

### HOME SAFE PROGRAM LA COUNTY PROGRAM

[HOME SAFE FLYER](#) Call 213-610-1589 or email [APShomesafe@wdacs.lacounty.gov](mailto:APShomesafe@wdacs.lacounty.gov) for assistance.

Adult Protective Services - Provides APS clients at risk of homelessness with a range of services designed to help them avoid homelessness and entry into the homeless emergency shelter system. APS clients qualify to receive assistance when certain criteria such as major financial crises, court eviction hearing notices, and lack of family/supportive resources are met.

**NEIGHBORHOOD HOUSING SERVICES LA COUNTY PROGRAM**

888-895-2647 <https://nhslacounty.org/mortgagereliefprogram/>

Foreclosure Prevention and Mortgage Relief - The County Department of Consumer and Business Affairs, in partnership with Neighborhood Housing Services, provides homeowners who may be at risk of defaulting on their mortgage with both individualized guidance and group workshop training about homeowner rights and responsibilities, as well as programs where homeowners may apply for temporary financial relief. While the emphasis of the county program is in the unincorporated areas, ALL residents may obtain information, including, referrals to any city-specific resources which are often also available.

**EMERGENCY RENTERS' ASSISTANCE CITY OF LOS ANGELES**

833-373-0587, <https://hcidla.lacity.org/>

The 2021 COVID-19 Emergency Rental Assistance Program (ERAP) will assist residential renters who have been unable to pay their rent because of the COVID-19 pandemic. The Los Angeles Housing plus Community Investment Department (HCIDLA) is charged with the implementation of the ERAP. Renters who have already applied to the city's Emergency Renters Assistance program will receive detailed instructions on next steps from the Los Angeles Housing Department.

See more information at [Emergency Renters Assistance Program](#)

**LEGAL RESOURCES****LEGAL AID FOUNDATION CITY OF LOS ANGELES**

800-399-4529 <https://lafla.org/>

Legal Aid Foundation of Los Angeles (LAFLA) is a nonprofit law firm that protects and advances the rights of the most underserved. LAFLA's expert team of attorneys, paralegals, and support staff works with the community in a variety of ways:

- Provides direct representation, offers counsel and advice,
- Provides referrals and educates the community about their legal rights through workshops and seminars.

**BET TZEDEK – Justice for All LA COUNTY**

<https://www.bettzedek.org/>

If you need help with a legal issue or case, call the intake line at 323-939-0506 or email [intake@bettzedek.org](mailto:intake@bettzedek.org). Bet Tzedek is a nonprofit law firm committed to addressing the lack of free legal aid to help ensure access to justice and basic necessities for the most vulnerable among us. They provide free, comprehensive legal assistance and representation, volunteer and court-based self-help services, and legal education.

**NHLSLA – Neighborhood Legal Services of Los Angeles County**

<https://nlsla.org/> Call 800-433-6251 for general legal assistance.

Through a combination of individual representation, high impact litigation and public policy advocacy, NLSLA combats the immediate and long-lasting effects of poverty and expands access to health, opportunity, and justice in Los Angeles' diverse neighborhoods.

*Document prepared by L. Jacobs, South Bay Cities Council of Governments*