

COVID-19 Recovery Plan Framework for People Experiencing Homelessness

Heidi Marston

Interim Executive Director

Los Angeles Homeless Services Authority

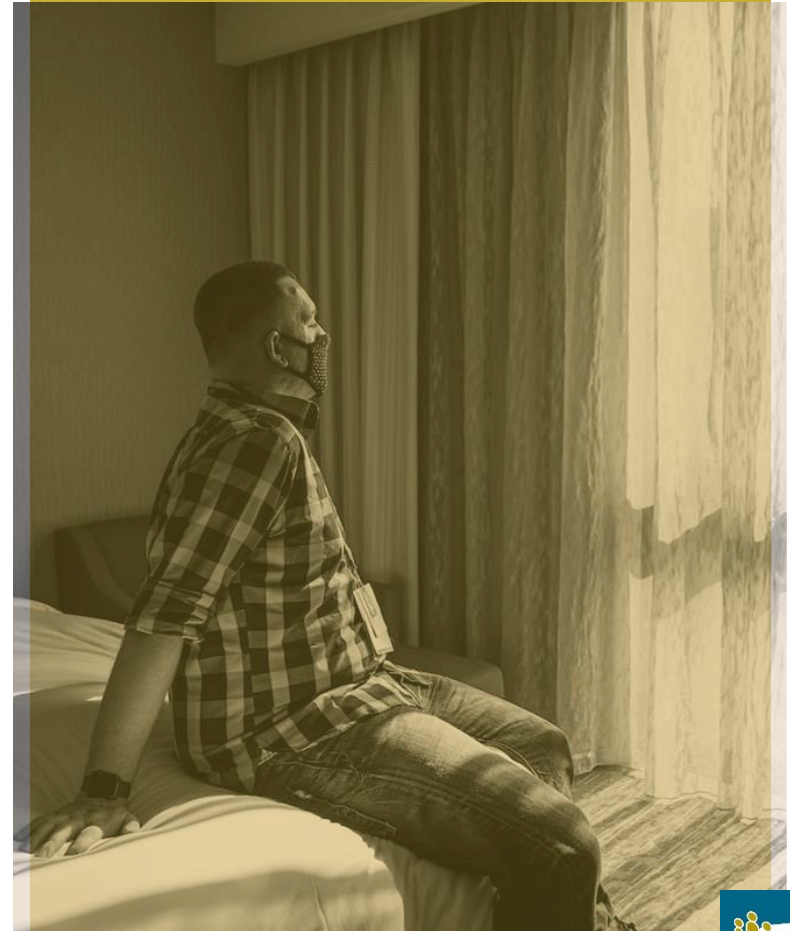


Discussion Overview

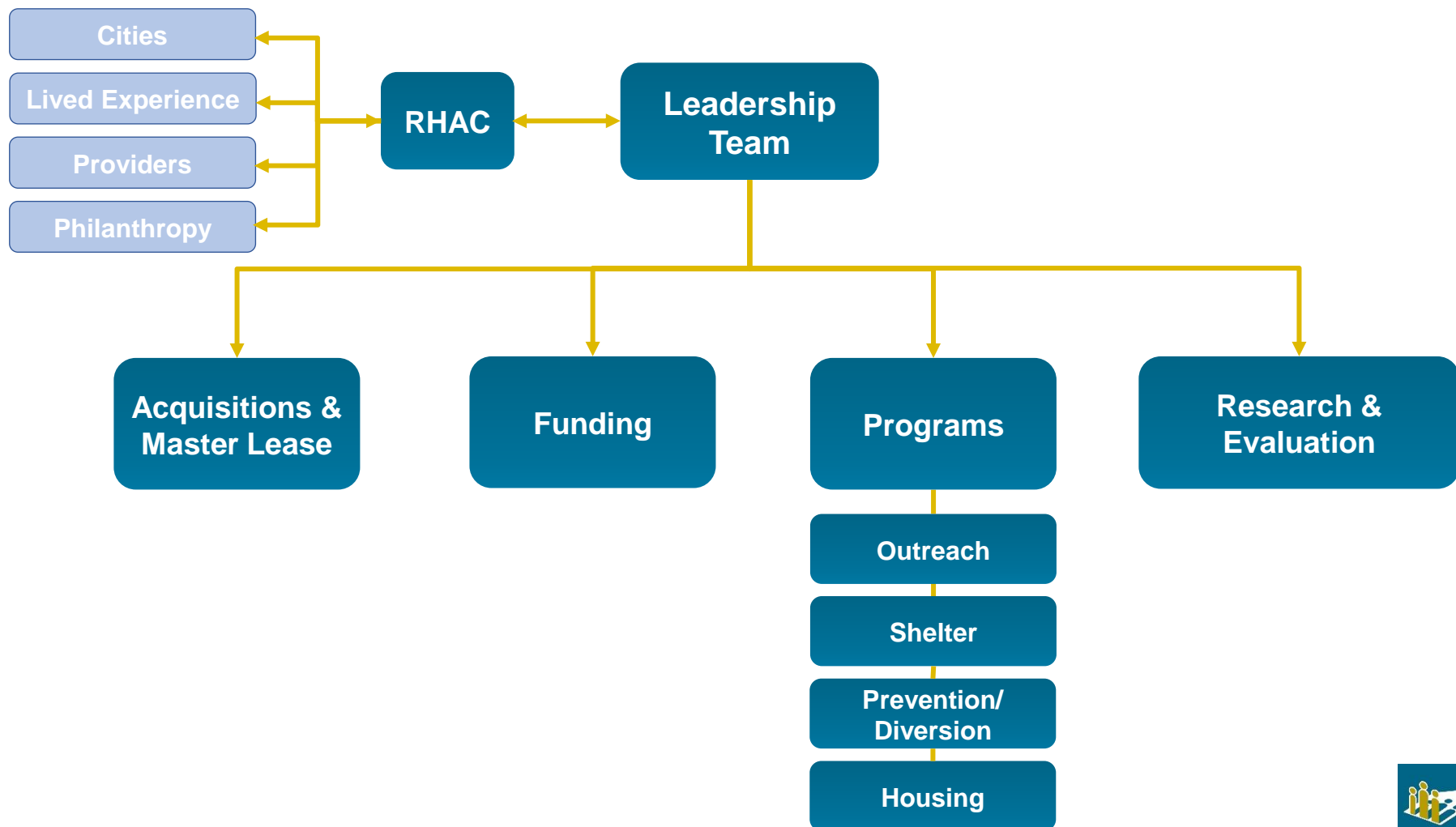
- 1 Guiding Values/Principles of Our Recovery Strategy
- 2 Recovery Command Structure
- 3 Public Health and Economic Recovery Framework
- 4 Los Angeles Rehousing Recovery Strategy Components:
 - Unsheltered
 - Shelter
 - Housing
 - Prevention and Diversion
 - Strengthening Systems

Our Guiding Principles

- No One Sheltered Through COVID-19 Efforts Should Return to the Street
- Quickly House 15,000 of the Most Vulnerable People
- Curb Inflow into Homelessness
- Prepare System for Future Crises
- Ensure Racial Equity Lens in All Efforts



Recovery Command Structure



Public Health & Economic Recovery Framework

Immediate Actions (now)

Public Health Response:
Emergency Protective Measures to
Flatten the Curve

Short Term Actions (underway)

Public Health and Economic
Recovery Response:
Effective and Equitable Rehousing

Medium Term (Next 30 days)

Economic Recovery Response:
Reduce New Entries into Homelessness

Longer Term (30 to 60 Days)

Economic Recovery and
Public Health Preparedness:
Strength Systems to Advance Racial
Equity and Prepare for Future Crises

Five Pillars of Response

Unsheltered

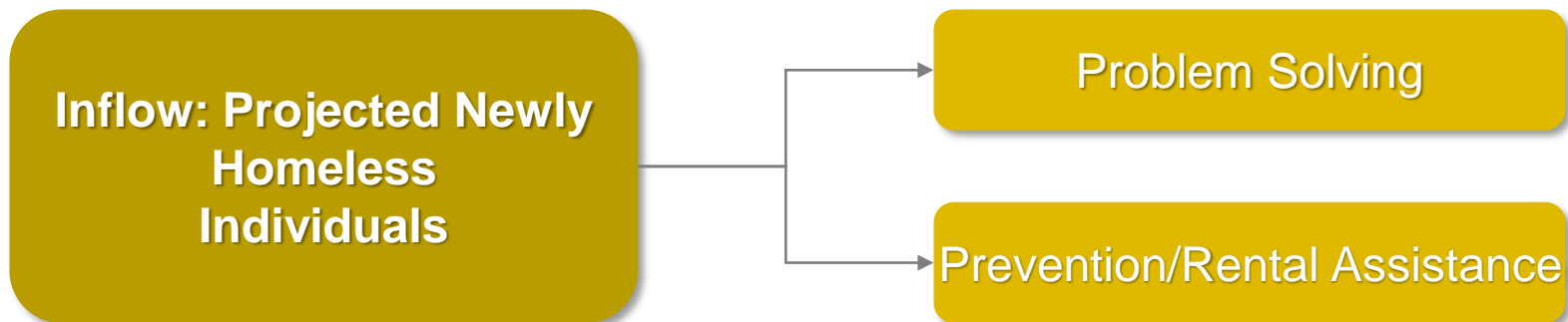
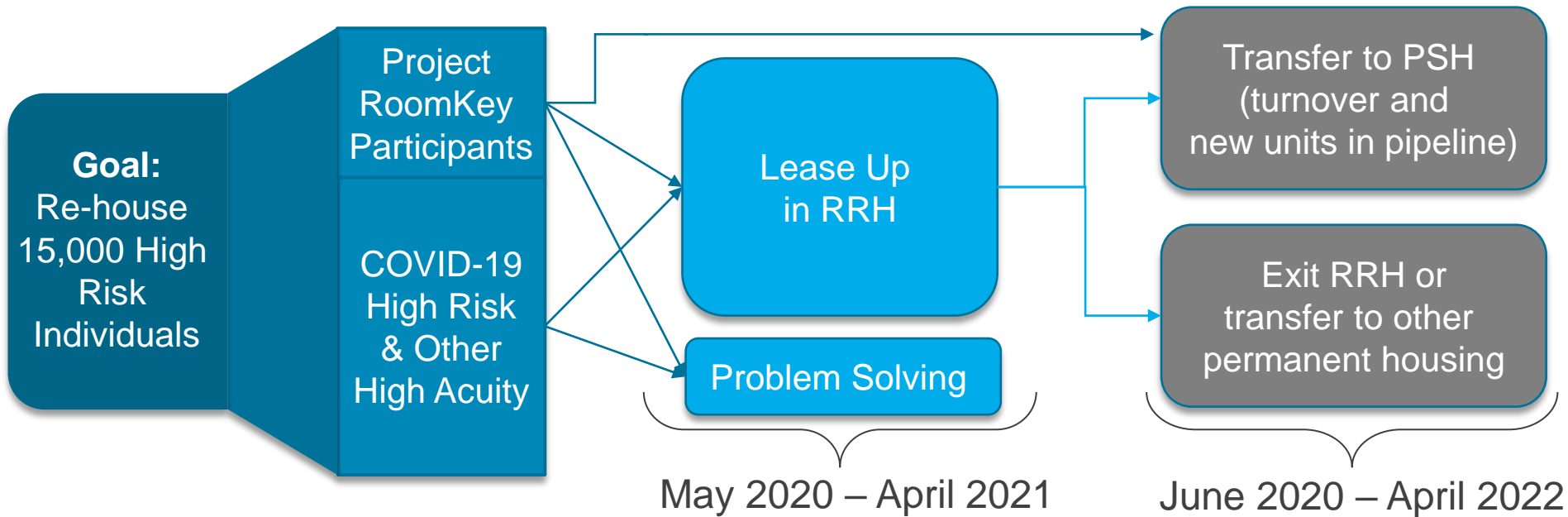
Shelter

Housing

Prevention
& Diversion

Strengthening
Systems

Overarching Rehousing Recovery Strategy



Los Angeles Re-housing Recovery Strategy

What it Will Take to Achieve the Re-housing Objective:

1

Unit
Identification &
Acquisition
Strategy/
Deploying
Holding Fees

2

Ability to
Quickly
Assign
Available
Units

3

Dedicated
Staff to Help
People Find,
Move Into
Available
Units

4

Inventory
Management
System to
Enable Active
Tracking of
Available
Resources

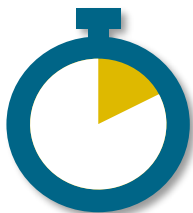
5

Buy at Scale
and Pre-
Assemble
Move-in Kits

6

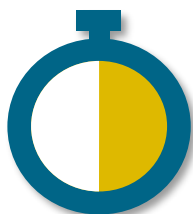
Resources
Available
Within the
Next 7 Days

Unsheltered



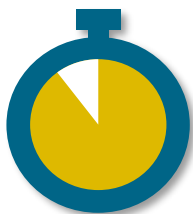
Immediate and Short Term Actions (Now and Next 30 Days):

- Testing and screening, wellness checks, encouraging distancing protocols, street medicine engagement, support of hygiene efforts
- Identify COVID-vulnerable and assess/add to Project RoomKey queue
- Problem-solving interventions for low-acuity unsheltered



Medium Term Actions (30 to 60 Days)

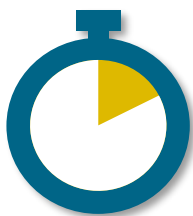
- Continue testing and screening protocols, wellness checks, distancing protocols, street medicine engagement, support of hygiene efforts
- Navigation to open Project Roomkey rooms and other housing options
- Navigation for other non-COVID high-risk unsheltered



Longer Term Actions (60 Days and Beyond):

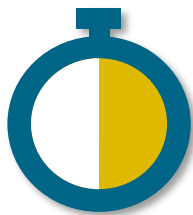
- Continue testing and screening protocols, wellness checks, distancing protocols, street medicine engagement, support of hygiene efforts
- Continue problem solving, housing navigation

Shelter



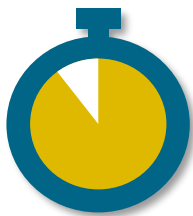
Immediate and Short Term Actions (Now and Next 30 Days):

- Continue to bring new Project RoomKey sites online
- Extend leases with Project RoomKey, other COVID sites on a rolling basis
- Continued operation of existing decompressed congregate sites
- Testing and appropriate routing of shelter participants



Medium Term Actions (30 to 60 Days)

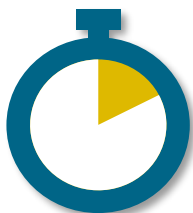
- Exit Project RoomKey and other high-risk participants to housing through PSH matching, RRH, problem solving, and other interventions
- Continued testing and infection control at Project RoomKey and other sites
- Extend leases with Project RoomKey, other COVID sites on a rolling basis



Longer Term Actions (60 Days and Beyond):

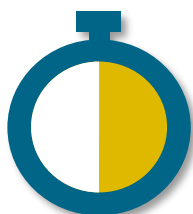
- Continued exiting of Project RoomKey and other high-risk shelter participants to housing through PSH matching, RRH, problem solving, and other interventions
- Continued testing and infection control at Project RoomKey and other sites
- Extend leases with Project RoomKey, other COVID sites on a rolling basis

Housing



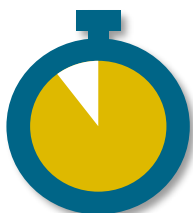
Immediate and Short Term Actions (Now and Next 30 Days):

- Partnership with DMV and other interventions to streamline matching of Project RoomKey participants to existing housing (including PSH)
- 100 Day Challenge
- RRH expansion for Project RoomKey participants, both as a bridge to PSH and as housing



Medium Term Actions (30 to 60 Days)

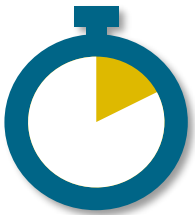
- RRH for appropriate Project RoomKey participants and COVID-vulnerable
- Continue matching to PSH
- Ensure bridge housing for those waiting for PSH matches



Longer Term Actions (60 Days and Beyond):

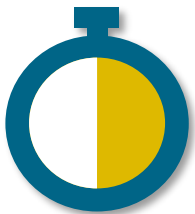
- Increase access to shallow subsidy program for Project RoomKey participants
- Continue matching to turnover PSH and new inventory
- Seek access to affordable housing units
- Make additional housing placements in adult residential care facilities, sober living homes, shared housing, and other arrangements

Prevention and Diversion



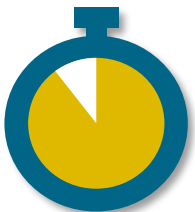
Immediate and Short Term Actions (Now and Next 30 Days):

- Problem-solving training for Project RoomKey staff, target low-acuity Project RoomKey clients for problem solving resolutions
- Increase accessibility of problem solving flex funds staff, targeted to Project RoomKey and other COVID-vulnerable participants
- Shift funds from other strategies to increase prevention enrollments



Medium Term Actions (30 to 60 Days)

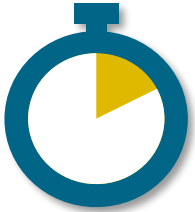
- Launch prevention and problem solving trainings of all frontline staff
- Provide access to problem solving assistance funds for target populations



Longer Term Actions (60 Days and Beyond):

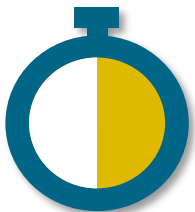
- Ease access to legal services programs
- Increase homeless prevention staffing throughout system
- Ramp up prevention and problem solving training for non-traditional partners

Strengthening Systems



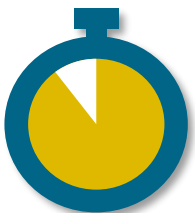
Immediate and Short Term Actions (Now and Next 30 Days):

- Increase income supports and safety net program enrollment through social services co-location at Project RoomKey sites, other COVID-vulnerable pops
- Increase awareness of new eviction/tenant protections, income supports for at-risk populations to help retain housing and reduce inflow
- Federal advocacy for homelessness funding, state advocacy for funding and homelessness prevention legislation



Medium Term Actions (30 to 60 Days)

- Enact land use/zoning changes to streamline acquisition/conversion process
- Continued prevention advocacy at state level, funding advocacy at federal level
- Strengthen prevention activities of upstream system partners
- Stem Inflow with bolstered legal services, funded with CDBG



Longer Term Actions (60 Days and Beyond):

- Increase SSI enrollments and other income supports
- Implement post-COVID tenant protections, ramp up access to legal services
- Long term disaster planning, implement racial equity framework, monitor and prevent any local criminalization of homelessness



Thank You