

South Bay Cities Council of Governments

April 11, 2016

TO: SBCCOG Steering Committee

FROM: Jacki Bacharach, SBCCOG Executive Director

RE: Metro South Bay Service Council Selection Guidance Document

The South Bay Service Council has been in existence since 2003 and has been extremely successful. The dedicated people on our council have worked with Metro staff to make changes in service to improve efficiency and coordination of transit services provided by the Metro.

Service Council terms are staggered with 3 of the 9 positions expiring June 30 every year. The 3 members whose terms are expiring this June are: Palos Verdes Estates Councilmember Jim Goodhart, Carson resident Roye Love and Gardena Deputy Executive Transit Director Paula Faust. Additionally, Devon Deming, representing employee transportation coordinators, has resigned so we will be looking for nominees for that position as well. The term for the 4th appointment (Deming will be only 1 year to fill the unexpired position).

A term on the Council is for 3 years. Those members whose terms are expiring can be nominated again. There are no term limits. The boundaries of the South Bay region include the SBCCOG cities with the addition of the Watts/Willowbrook and LAX areas of L.A. City. The nominees must either live or work within the South Bay region boundaries.

Nominations were received from the following people, listed in alphabetical order:

1. Robert Burlingham – LAWA (nominated by Devon Deming to replace her as the business rideshare person)
2. Ernie Crespo – Gardena Transit (nominee of municipal operators to replace Paula Faust)
3. Elaine Jeng – former member, Redondo Beach
4. Leilani Kimmel-Dagostino – Torrance
5. Roye Love – incumbent, Carson
6. Rickey Lovely – Carson Transportation/Transit manager
7. Dan Medina – Gardena Councilman
8. Charles Nelson – Carson

Statements of interest and resumes are included in this packet in alphabetical order.

PURPOSE OF THE METRO SERVICE SECTORS

To improve bus service; increase agency accessibility and responsiveness; promote greater coordination; maintain an employee supportive work environment and create a more efficient and customer focused management structure for the delivery of bus

service. Key principles are to localize control; maintain a single point of contact for route level service issues; balance responsibility with authority; streamline the decision making process; and support agency policies, plans and safety initiatives.

RESPONSIBILITIES OF THE SERVICE COUNCIL MEMBERS

The Service Councils shall oversee the planning and implementation of service within their area. Their responsibilities include: meeting attendance as well as responding to meeting notices to ensure quorums, calling and conducting public hearings for sector bus lines within our region; approval and evaluation of Service Council programs; implementing service changes; reviewing and developing policy recommendations for Metro Board approval; ensuring compliance with all Metro policies and procedures and legal agreements (e.g. collective bargaining agreements, Consent Decree); providing input into the Service Council Director performance review; and participating in quarterly meetings with the Metro chief Executive Officer, Deputy Chief Executive Officer, the other Service Councils Representatives. In the South Bay, there is also a requirement that members of the council ride transit each month and report their experiences.

SPECIFIC CONSIDERATIONS FOR THE SOUTH BAY SERVICE COUNCIL COMPOSITION

The SBCCOG Board of Directors has previously stated a strong preference that transit users or those familiar with the South Bay transit services be Service Council members and in no case shall elected officials represent a majority of the Board. Since other service councils have elected officials on their boards, the South Bay Service Council should include at least some elected officials in order to have the same 'status' before the Metro Board as the other service councils.

Some other factors that were previously discussed for inclusion are the participation of:

- Our municipal operators – Gardena, Torrance, Redondo Beach & L.A. City
- Our community operators – Carson, PV Transit, Lawndale, Municipal Area Express
- Community members (Metro South Bay Citizens' Advisory Committee representatives? members from the Metro or municipal operators' Passenger Advisory Committees?)
- Cities with the most transit riders – Inglewood, L.A. City
- Employers in the South Bay who have transportation programs
- A City Manager, the COG, etc.
- A city Public Works Director/Transportation staff
- A senior transit user
- A School District Transportation person

An example:

1. Elected official from Northern South Bay
2. Elected official from Southern South Bay
3. User (senior? business? school?)
4. User
5. Municipal Operator
6. Community Operator
7. City Public Works Director
8. City Transportation Director from a city with high transit use
9. Metro CAC member from the South Bay

MEMBERSHIP REQUIREMENTS

Members of the Councils may be elected officials and/or private citizens. The members of the Councils should reflect a broad spectrum of interests and geographic areas of the Service Council region. Metro has set a requirement that at least 50% of the Council members must be consumers of transit service. They are interpreting this broadly to include not only transit users, but also businesses that have an employee transportation program, transit operator representatives, cities which have bus stops, etc. Members of the Council must reside or work within the Service Council boundaries. Membership is not transferable or assignable and is for a 3 year staggered term. Service Councils can have up to 9 members and as few as 5 members.

CURRENT MEMBERS ON THE COUNCIL

- Ralph Franklin
 - Inglewood Councilman
 - Chair since 2009
- Angie English
 - Hawthorne Councilman
- John Addleman
 - Resident, Rolling Hills Estates
 - Former elected official and PV Transit Board member
- Don Szerlip
 - Redondo Beach businessman
- Charles Michel Deemer
 - Torrance Environmental Commissioner
 - Transit Rider
- James Goodhart – NOT SEEKING ANOTHER TERM
 - Palos Verdes Estates Councilmember
 - Member of the PV Transit Board of Directors
- Roye Love – SEEKING ANOTHER TERM
 - Carson resident & senior
 - Member of several community organizations
 - Transit user
- Paula Faust – GARDENA TRANSIT MANAGER APPLIED TO REPLACE HER
 - Representative of the Municipal Transit Operators
 - Gardena Deputy Executive Transit Manager
- Devon Deming – NOMINATED BOB BURLINGHAM TO REPLACE HER
 - Los Angeles World Airports Rideshare Coordinator

REACHING CONSENSUS

Our Service Council has been a representative group of user-oriented problem solvers who devote the time to really understanding transit service in general and the needs of the South Bay in particular.

Our goal is to continue that representation by looking for nominees in the categories outlined above with diverse geographic representation from all parts of the South Bay.

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South Bay Cities Council of Governments

April 11, 2016

TO: Steering Committee
FROM: Jacki Bacharach, Executive Director
RE: Bio Submittals by Metro Sector Council Candidates

Robert Burlingham – March 10, 2016

FROM Devon Deming: In my absence, I would like to nominate Robert (Bob) Burlingham of Los Angeles World Airports to fill my seat on the Council.

Bob Burlingham is a Transportation Planner with Los Angeles World Airports and has worked on a number of transit and pedestrian projects at LAX. Bob provided location and site analysis for the LAX FlyAway Program from 2007 through 2011, has worked on various airport pedestrian studies, and has been involved with the Crenshaw line development since he arrived at LAX nine years ago. Bob's 30-year career as an urban planner has included work in regional, county, municipal, and airport planning, and as an Entitlement Manager for a private developer in Desert Hot Springs. Bob has been a resident of Los Angeles since 2002, when he worked as a Senior Regional Planner for SCAG, and represented SCAG on the South Bay COG Transportation Planning Committee. Previous employment included Chicago-O'Hare International Airport, and Lake County, Illinois, and a six-month internship with Sarasota County, Florida.

Bob has an interest in the future of transportation in Los Angeles and believes in a balanced approach with improved transit and rail service, adequate, and maintained highways, and an expanded use of new technologies to better manage congestion and growth in Southern California.

I believe that Bob would be an asset to the Council and has a wealth of experience to bring to the position.

Ernie Crespo - March 9, 2016

I was recently appointed Director Of Transportation for GTRANS (City of Gardena). I would like to formally submit my nomination to serve on the Metro Service Council as a representative of the Municipal Operators.

A little about myself. I have over 18 years of public transit experience. I started my Transit career as a bus driver for the student run transit system in Davis California, UNITRANS. I then worked for Long Beach Transit, Big Blue Bus and Torrance Transit where my duties and responsibilities progressively increased. My transit experience has ranged from being a bus operator, to having oversight of transit scheduling/operations and service planning to my new current role overseeing GTRANS. I have a deep passion for providing safe reliable public transit services to the public. I'm always looking for efficiencies and ultimately a way to simply make it better for our riders. I grew up riding the Big Blue Bus and know the impacts public transit makes to the community. Having worked for Torrance Transit and now Gardena, will allow me to continue to increase the coordination of services between all our cities, hopefully resulting in better connectivity for customers who use public transit.

Our City Manager, Mr. Lansdell supports my nomination.

Rick Lovely - March 29, 2016

Dear Nomination Committee:

I am writing to nominate myself, Rick Lovely, to sit on the South Bay Cities Council of Governments. It would be an honor and privilege to do so.

I currently am the Transportation Manager for the City of Carson. I have 41 years of professional experience as a manager, state instructor, driver, associate director, coordinator and consultant in the public and private arena. During that time, I have had the opportunity to evaluate program effectiveness and to give suggestions for improvements; ensure that standards and policies were being met; and in developing new polices that would be beneficial to a transportation program.

If elected to the Council, I would be an active contributor and resource. The responsibilities of the council are items that I could support and enhance by adding my expertise. I take the services of transportation very seriously and with that would be true professional.

Dan Medina, 3/24/16

Hi Jacki,

As per my conversation with you, I'm formally requesting to apply for the Metro Position that is open.....

Charles Nelson, March 28, 2016 – recommended by Lula Davis-Holmes

I'm writing you to express my interest in the SBCCOG. Mayor Pro Tem Lula Davis-Holmes suggested that I might consider participation. I would be honored to serve the Council on behalf of the City of Carson. I am a resident and a user of the Metro Transit system. Attached is a copy of my Bio for your review

BIO - He is a resident of the City of Carson. He currently is the Vice-Chair of the Public Works Commission for the City of Carson. He's employed as a Public Works Administrator for the City of Compton. He has over 10 years of Transit management experience. He has a Master of Public Administration Degree (MPA). He is currently writing his Dissertation in the Doctor of Public Administration program at the University of La Verne. He has over 20 years of municipal government experience in infrastructure improvement, planning, economic development, project management, and organizational leadership and management.

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WORK EXPERIENCE

City of Gardena-GTRANS-Gardena, CA

Feb 2016- present

Director of Transportation

Job Responsibilities

- Executive leader who provides overall leadership of GTRANS in formulating and achieving public transportation objectives, strategic direction, employee development and performance management.
- Directs activities of departments to ensure conformance with goals and objectives.
- Manages the development and enforcement of rules, regulation and policies on transit operational methods and procedures and maintains relationships with union officials.
- Directs, manages, and evaluates all functions of GTRANS operations for service delivery, maintenance, customer relations and service planning and development.

City of Torrance- Torrance Transit- Torrance, CA

Dec 2012-Feb 2016

Transit Operations Manager-

Job Responsibilities

- Manage \$13M of a \$30M annual operations budget, including day-to-day oversight of field operations with a peak service level of 56+ revenue vehicles and 100+ employees.
- Oversaw implementation of real time Auto Vehicle Locator (GPS) on 63 buses, including system design, system performance and customer interaction tools, including integration with Google Transit Real time feeds, real-time passenger APP, automatic passenger counters and text or online real time bus notification via email or SMS. Worked and coordinated with multiple vendors, as software and hardware needed to interface.
- Serve as the point of contact for all union related matters, including resolutions of employee grievances and contract interpretations.
- Plan and schedule transit services, including monitoring of KPI's, such as on-time performance, passengers per service mile, cost per service mile, and cost per hour.
- Manage operations labor planning/budgeting for current and projected staffing needs.
- Manage and supervise security guards' contracts, responsible for oversight of security of passengers and staff.
- Identify key safety areas of concern and incorporate procedures and training efforts to reduce accident and litigation liability.
- Develop instruction, policy and bulletins and other informational material for public and staff use.
- Prepare and administer performance improvement plans (PIPS) to operations staff.
- Coordinate investigation and resolution of complaints from the public.
- Establish department goals and objectives that support achievement of Torrance's Strategic Plan.

Key Accomplishments

- Collaborated with Torrance team and re-wrote operations division work rules for all operations employees.
- Oversaw implementation and training of Clever Devices, an AVL CAD system operational software that automated and streamlined operational processes, and provided data from buses for analytical purposes and decision-making.
- Through scheduling efficiencies reduced service loss to the public to less than 5% annually.
- Collaborated with several Los Angeles Transit agencies to re-write the Transit Access Pass (TAP) business rules for LA region.
- Coordinated with LA Metro and implemented TAP on all Torrance Transit buses, decreasing passenger boarding time by approximately four seconds per stop.

City of Santa Monica Big Blue Bus- Santa Monica, CA

2005-2012

Sr. Administrative Analyst-Transit Operations

Feb 2012- Dec 2012

Job Responsibilities

- Monitored and evaluated operations programs, policies, work rules and Standard Operating Procedures (SOP).
- Developed route performance standards, measurements/metrics to evaluate system efficiencies and effectiveness. Conducted quantitative and qualitative analysis and prepared reports and correspondence.
- Researched, interpreted and advised staff and management on labor agreements and transit system labor trends. Reviewed SOPs and work rules to ensure that BBB was compliant with union contracts and recommended modifications to procedures and rules.
- Served as the liaison with the Human Resources Department regarding employee performance evaluation tracking, workman's compensation, progressive disciplinary processes and other personnel-related issues for the operations division.
- Developed instruction, policy and bulletins and other informational material for public and staff use.
- Coordinated investigations and resolutions of complaints from the public.
- Liaison between Big Blue Bus and the City Attorney's office in preparation for litigation, including signing of verifications, interrogatories and production of documents on behalf of the City.

Key Accomplishments

- Wrote SOPs for supervisory staff on how to use new automated dispatching software.

City of Santa Monica Big Blue Bus- Santa Monica, CA

2005-2012

Transit Services Superintendent-

June 2005- Feb 2012

Job Responsibilities

- Managed a \$23M of a \$58M annual operations budget, including day-to-day oversight of field operations with a peak service level of 160+ revenue vehicles.
- Managed and supervised 14 Supervisors, 3 Dispatchers, 5 Training Coordinators, 3 Office Staff Assistants and 250+ Bus Operators, including drafting of employee/performance reviews.
- Coordinated with service planning team on new services and routing, identified poor performing routes and made improvements, ultimately improving passenger connectivity and reducing delays.
- Served as the point of contact for all union related matters, including resolutions of employee grievances and contract interpretations.
- Identified key safety areas of concern and incorporated procedures and training efforts to reduce accident and litigation liability.
- Developed instruction, policy and bulletins and other informational material for public and staff use.
- Prepared and administered performance improvement plans (PIP) for operations staff.
- Coordinated investigations and resolutions of complaints from the public.
- Liaison between Big Blue Bus and the City Attorney's office in preparation for litigation, including signing of verifications, interrogatories and production of documents on behalf of the City of Santa Monica.
- Point of contact for government entities such as CHP and DMV auditing processes, including the administration of the DMV's Employee Testing Program.

Key Accomplishments

- Participated and sat in the 2008 and 2011 labor negotiations with the United Transportation Union, including drafting and implementation of contractual language.
- Collaborated with union officials in developing a side letter of agreement that outlined steps on implementation of an alternate holiday/hybrid schedule, resulting in operating efficiencies and a cost savings of \$20K per holiday.
- Oversaw implementation and training of Trapeze, an Operational Software that streamlined operations scheduling, record keeping and time keeping functions.
- As a member of the City's Americans with Disabilities Act (ADA) Accommodations Committee, implemented employee modified-duty program, reducing the amount of (TTD) Total Temporary Disabled benefits paid by the department and strengthening our employee return to work efforts.
- Collaborated with the City's Human Resources department, designed a new evaluation form, streamlining the performance evaluation process.
- Collaborated with union officials, enhanced/wrote Accident Review Policy strengthening training and progressive disciplinary procedures.

Long Beach Transit – Long Beach, CA

2002-2005

Training Supervisor-

Job Responsibilities

- Supervised and coordinated Motor Coach Operator training and instruction.
- Conducted classroom and behind-the-wheel training for Motor Coach Operators, in accordance with Verification of Transit Training (VTT) certification.
- Assessed, planned and developed new Motor Coach Operator training programs.

Key Accomplishments

- Developed and delivered training curriculum for new Hybrid and Articulated New Flyer Buses.
- Designed and deployed ergonomic training to all employees, resulting in a decrease in Workers Compensation claims.
- Assisted in the development and implementation of Siemens's GPS and AVL tracking technology.
- Edited and published digital training manuals for the departments use.
- Created and edited training safety and SOP videos for Maintenance and the Operations Divisions.

University of California Davis, Unitrans, -Davis, CA

1997-2002

Worked throughout school in the transit field, learning everything I could about transportation operations and gaining hands on experience

- Operated 40ft. buses in revenue service throughout the City and Local County.
- Supervised daily on-street operations including resolution of customer service complaints.
- Repaired all Unitrans Fleet- 40ft. Orion's, Gilligs, GM's and London Style Double Decker's.
- Performed and oversaw the preventative maintenance inspections.
- Responded and resolved mechanical issues during service road calls.
- Trained new hires in preparation for DMV licensing and new equipment.

EDUCATION and PROFESSIONAL DEVELOPMENT

UNIVERSITY OF CALIFORNIA DAVIS, Davis, CA

- Bachelor of Science, Neurobiology, Physiology and Behavior

Los Angeles, CA 90066 • (310) 422-1708 • ernie.crespo@gmail.com

The HARVARD Negotiations Institute at HARVARD LAW, June 2007.

Transportation Administrator Certificate Program, Department of Education, Sacramento, CA, 2006.

Transportation Safety Institute (TSI) Courses- System Security and Awareness and Bus Operator Instructors Course.

SKILLS and INTERESTS

SAMBA Safety, JDE Accounts Payable, Trapeze and Siemens AVL, Clever Devices AVL real time, JJ Keller.

Fluent in English and Spanish.

When I am not on the softball field or cooking my family a savory dish, you will find me thinking about how I can get public transit to reach more people. Imagine LA without needing your car anymore!

ELAINE JENG BIO

Elaine Jeng is a resident of Manhattan Beach and enjoys riding transit with her daughters. She hopes to bring to the table insights on building and maintaining infrastructures coupled with her extensive experience with Metro, to enhance transit services to the Southbay.

Elaine Jeng holds a Bachelor's degree in Civil and Environmental Engineering from the University of California, Los Angeles (UCLA). Ms. Jeng's entire working career has been in the field of civil and transportation engineering. Ms. Jeng has worked for consulting firms URS Corporation, and Kaku Associates (now Fehrs and Peers) relating to highway design, traffic studies, travel demand forecast and transit oriented developments. As an Associate Civil Engineer for the City of Culver City Public Works Department, Ms. Jeng implemented a City wide traffic control system including signal synchronization for Metro and Culver City rapid bus lines using Metro Call for Project grant funding. Ms. Jeng represented the Westside Council of Governments at Metro's Streets & Freeway Subcommittee. Ms. Jeng was the Principal Civil Engineer at the City of Redondo Beach Public Works Engineering Division in charge of the stormwater and wastewater programs as well as Capital Improvement Projects. In that capacity, she now represented the South Bay Council of Governments at Metro's Streets & Freeway Subcommittee. Currently she is the Interim Public Works Director/City Engineer at the City of El Monte.

Elaine H. Jeng, P.E.

714 Manhattan Beach Boulevard
Manhattan Beach, CA 90266

323-270-6954

elaine@infoa.net

SUMMARY OF QUALIFICATIONS

- Well-rounded in multiple disciplines of Civil Engineering
- In depth understanding of municipal organization and processes with private sector experience
- Extensive networks of contacts, honed outreach skills and public communication

EDUCATION AND CERTIFICATION

B.S. Civil and Environmental Engineering, UCLA, June 1999

Specialization in Structural Design

Professional Engineer (PE), October 2003

Engineer-In-Training (EIT), April 1999

SKILLS

Software: Microsoft Office Suite, and Access; AutoCAD Land Development and Microstation

Language: English, Mandarin, and Taiwanese

RELEVANT EXPERIENCE

Interim Public Works Director/City Engineer, El Monte, CA May 2015 – Present

City of El Monte, Department of Public Works

- Oversee Public Works Department comprising of five divisions – Transportation, Engineering, Environmental Services, Maintenance and Utility
- Support the City Manager in the implementation of the City's strategic goals

Principal Civil Engineer, Redondo Beach, CA, September 2011 – April 2015

City of Redondo Beach, Department of Engineering and Building Services

- Deputy to the City Engineer in assigning/delegating resources to achieve the department's goals
- Monitoring/reporting on regulatory and or legislature impacts to the City
- Oversees/manages the City's stormwater and wastewater programs
- Leads the Engineering Division in meeting and complying with State and Federal mandates
- Budget, plan and forecast program and capital improvement project needs/expenditures

Associate Civil Engineer, Culver City, CA, March 2006 – September 2011

City of Culver City, Department of Public Works, Engineering Division

- Project/Construction manager for City's Capital Improvement Projects
- Develop, evaluate and define Capital Improvement Projects (CIP)
- Plan check discretionary projects (private developments)
- Prepare and review civil design plans

Associate, Santa Monica, CA, February 2003 – February 2006

Kaku Associates Inc., Transportation Planning, Traffic Engineering and Parking Studies

- Prepared traffic impact studies (both stand alone and inclusion in Environmental Impact Reports); conducted parking studies, traffic circulation studies, financial Performa of parking structures
- Interact with clients in defining study scopes

Design Engineer, Los Angeles, CA, June 2001 – February 2003

URS Corporation

- Designed highways, freeways, interchanges, ramps, local roads; prepared drainage, grading plans; performed project cost estimates; served as project technical coordinator
- Projects: LAX Masterplan, Alameda Corridor East – Grade Separations; Spring Street Bridge Widening (Los Angeles); Port of Long Beach – rail yard grading; EXXON Mobile site grading (Torrance, CA)

AWARDS AND ACTIVITIES

Technical paper presentation, ITE District 6 Annual Meeting, July 2007

Voting Member, LACMTA Streets & Freeway Sub-Committee since 2007

President 1998-99, Engineering Society of University of California Los Angeles (ESUC)

Survey Team 2nd Place in ASCE 1998 Southern Regional Conference Competition, San Diego, CA

ADDITIONAL RELEVANT EXPERIENCE

Assistant Project Manager, Los Angeles, CA, August 2000 – June 2001

Department of Transportation, California (Caltrans), District 7, Project Management

- Assisted project manager in design coordination, scheduling, budgeting, and political components of 20 projects primarily along Route 1, and Route 27
- Projects: Topanga Canyon Slope Stabilization (Malibu, CA); Big Rock Drainage Project (Malibu, CA); Arroyo Seco Bikeway Study (Pasadena, CA)

Project Engineer, Commerce, CA, November 1999 – August 2000

J.A. Jones Construction

- Performed project document control, project scheduling and field inspections
- Conducted sub-contractor, vendor coordination meetings
- Reviewed architectural, structural and shop drawings

Engineering Coder, Monterey Park, CA June 1999 – September 1999

Kajima Engineering Construction

- Analyzed and classified technical materials related to major projects under lawsuit
- Reported analysis to senior project managers

Engineering Intern, Thousand Oaks, CA, June 1998 – March 1999

Rockwell Science Center

- Assisted a research team in development of new products for corporate clients
- Performed material tests on prototypes
- Developed test result database used by scientists for product improvement

PROFESSIONAL REFERENCES

- | | |
|---|---|
| <ul style="list-style-type: none">• Steve Huang, S.E.
City Engineer/Chief Building Official
City of Redondo Beach (Retired)
(310) 318-0661
Stevehuang1231@gmail.com | <ul style="list-style-type: none">• Jack Rydell
Traffic Engineer
Charles Abbott Associates Inc.
(562) 252-2511
jackrydell@caaprofessionals.com |
| <ul style="list-style-type: none">• Kathleen McGowan
Stormwater Consultant
McGowan Consulting
(310) 213-4970
Kathleen.env@verizon.net | <ul style="list-style-type: none">• Max Paetzold
Traffic Engineer (Retired)
City of Culver City
(310) 474-3334
Max-lilup@verizon.net |

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CANDIDATE APPLICATION FOR METRO SOUTH BAY SERVICE COUNCIL

LEILANI KIMMEL-DAGOSTINO

- *Raised and educated in Chicago where I obtained a familiarity with the Chicago Transit System as I was a daily transit rider up until age 21.
- *Resided in the Washington, DC area for 3 years where I was a daily rider on the light rail system.
- *Served as the LAX American Airlines Employee Transportation Coordinator for 3 years where I calculated AVRs and administered the Employee Transportation Plan.
- *Served on the original Torrance Strategic Planning Committee for Transit and helped to formulate the Key Performance Indicators for Transit and Transportation in Torrance. Am called upon to update the plan when needed.
- *Currently serve on the Torrance Commission on Aging for the 7th year and am responsible for a monthly report on Transportation issues which affect Senior Citizens.
- *Am a liaison to the Torrance Transit Department in updating the Senior Taxi Program, provide input on bus route changes, and coordination of the Torrance Ambassadors Transit Program.
- *Member of the LAX Airport Association monitoring and providing input on the green line extension and people mover.
- *Am a senior citizen who both rides transit and drives.
- *Have lived in Torrance for 18 years with my husband after living all over the United States in my 40 year career in the airline industry.
- *Have an MBA in Quantitative Analysis from Pepperdine University and currently own a small Financial Consulting business.
- *Member of the Torrance Chamber of Commerce and graduate of the Leadership Torrance Program. Also serve on the Government Affairs Program of the Chamber.
- *Candidate for Torrance City Council in June of 2016.

Leilani Kimmel-Dagostino
20455 Osage Avenue, Unit A
Torrance, CA 90503
310-793-0015-home, 310-714-0015-cell
leilanikd@aol.com

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From: Royelovesr <royelovesr@aol.com>
To: jackiebach <jackiebach@cox.net>
Subject: Roye Love's Request To Stay On Service Council
Date: Tue, Mar 15, 2016 12:48 pm

As a senior, veteran and bus/train rider who has resided in the southbay area for 50 years, I thank you for the opportunity to serve on the Metro Service Council. Since my current term is expiring, I am asking to continue for another term. I have learned much from our Council chair, colleagues, staff, public participants and others about the highly complex public transportation system in the greater Los Angeles County area. With this experience, I feel that I can be more effective in the new term. I continue to be active in various community organizations, including environmental, civic, educational and religious organizations. If you have further questions or comments, I can be reached by phone at 310-632-1637 or by e-mail at royelovesr@aol.com
Sent from my iPhone

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Rick Lovely

17545 Sagebrush Way, Carson CA 90746
310.952.1779 (Office) • rlovely@carson.ca.us

EDUCATION:

Los Angeles Southwest
Associates Arts, Spring 1978

Certifications:

Performance Management, USC, 1998

Customer Service, USC, 1998

Staff Management, USC, 1998

Business Management, USC, 2001

State Certified Instructor – Bus Training, California, 1976

PROFESSIONAL EXPERIENCE:

2014 - Present

Manager of Transportation

City of Carson, Carson, CA

- Manage the city's transit operation which includes: Carson Circuit, Dial-a-Ride, Ride Share and senior citizens excursions.
- Manage all transit contractors and authorize payments.
- Manage the transits operational annual budget of 3.2 million.
- Manage a staff of 10 employees, along with performance reviews, payroll, workers compensation, and termination.
- Represent the City of Carson at meetings and conferences.
- Handle all procurements dealing with the transit operation.

2000 -
2008

Associate Director of Transportation

University of Southern California, Los Angeles, CA

- Managed the bus operation and student field trips.
- Managed the maintenance services for the universities transportation department.
- Designed and established all routes for student transport for the main campus and Health Science campus.
- Managed the athletic department's transportation to designated locations.

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