

The South Bay Cities Council of Governments Homeless Program



South Bay Cities Council of Governments
Homeless Program Update
September 14, 2016

Outline

- Progress on deliverables
- Hotline Update
- Coordination with agencies
- Coordination with cities
- Barriers/ Obstacles
- RFP Update
- Next steps

SBCCOG Progress

- ✓ **Contacts**
 - ✓ 414 unduplicated contacts
 - ✓ 550 duplicated contacts
 - ✓ TOTAL CONTACTS: 969
- ✓ **Linkage to Services**
 - ✓ Mainstream Benefits: 8
 - ✓ Employment: 12
 - ✓ Primary Care: 6
 - ✓ Substance Abuse: 5
 - ✓ Mental Health: 9



Progress: Housing

Coordinated Entry System Packets Completed: 112

Interim Housing: 10

Permanent Housing: 18 placements into permanent housing

Shared Housing: 14

VA Supportive Housing: 2

Section 8: 2

Referrals to permanent housing programs:

-2 VA Supportive Housing, 1 Supportive Services for
Veteran Families

-24 Housing for Health

-23 Shared Housing

-4 Senior Housing

-15 Rapid Rehousing

-7 DMH

Success Story, Matilda

- Matilda, Veteran
- Homeless for 10 months in Torrance and Long Beach areas
- PATH connected her to VASH voucher, helped her locate an apartment in Torrance
- She is successfully paying bills, attending VA groups, occupational therapy, mental health appointments, and enjoys her regular home visits with PATH case manager



Success Story, Alan



- Alan, Redondo Beach
- Homeless on and off since 1995, when he was laid off. He had a stroke in 2015, and when discharged was homeless.
- PATH met him at First United Methodist Church, did CES assessment
- PATH connected him to shared housing opportunity in Long Beach and is continuing to assist with job searching. Client is extremely happy to be off the streets, and is much better able to job search with a roof over his head!

Hotline Update

If you're homeless, we can help.



Call our Outreach Hotline at (562) 457-0205

Our team can connect you with services that include:

- Housing Assistance
- Interim Housing
- Veteran Services
- Mental Health Care
- Medical Clinic
- Employment Services
- Benefits Enrollment

PATH is ending homelessness for individuals, families, and communities.

Hotline Calls

- Total calls since April 18th:
 - Total of 124 business days, average of 6 calls per day
 - Average Response Time
 - 32.6 business hours
 - Types of calls
 - Individuals 82%
 - Agency/ business 4%
 - City/ gov't official 1%
 - Additional city requests come by email, average of 3-5/ week
 - Law Enforcement 2%
 - Additional PD requests come by email, average of 1-2/ week
 - Other 2%

Connection with Cities

- Deliverable: Work closely with cities, community members, law enforcement, and other stakeholders to help communities address homelessness
- Working with cities in the following ways:
 - Attend city meetings and commissions
 - Ride alongs with law enforcement
 - Cities identify hot spots and vulnerable individuals
 - Hotline distribution
 - Alignment with County Initiative
 - Funding opportunities

Progress: Meeting with Cities

- Carson
- District 2
- District 4
- Gardena
- El Segundo- in progress
- Hawthorne
- Hermosa Beach
- Inglewood
- Lawndale
- Lomita
- City of Los Angeles
- Manhattan Beach- in progress
- Redondo Beach
- Torrance
- Yet to meet with RPV, PVE, Rolling Hills, Rolling Hills Estates

Partnership with Law Enforcement

- We've done ride alongs, and are in contact with:
 - Carson Sheriff's Station
 - Gardena Police Department
 - Hawthorne Police Department
 - Hermosa Beach Police Department
 - Inglewood Police Department
 - Lawndale Sheriff's Station
 - LAC Sheriff's Department HOT
 - LAPD Harbor Division
 - Lomita Sheriff's Station-in progress
 - Redondo Beach Police Department
 - Torrance Police Department

Partnership with Service Providers

Attend bi-monthly Coordinated Entry, monthly South Bay Homeless Coalition meetings, and have regular contact with other key service providers:

- ✓ 1736 Family Crisis Center
- ✓ Beach Cities Health District
- ✓ Beacon Light Mission
- ✓ DMH's SB 82
- ✓ DMH's San Pedro Mental Health
- ✓ Doors of Hope
- ✓ Harbor UCLA
- ✓ Harbor Interfaith
- ✓ Kaiser Harbor City
- ✓ LAHSA's Emergency Response Team
- ✓ Mental Health America's Multidisciplinary Team
- ✓ St. Margaret's Center
- ✓ St. Joseph's Center
- ✓ US Vets
- ✓ Team Am Vets
- ✓ Veterans Affairs

Collaborative Outreach

- **Regular outreach with:**
 - DMH's SB82 [Every 2nd and 4th Tuesday/Month]
 - Harbor UCLA [Every 2nd and 4th Wednesday/Month]
 - St. James Catholic Church [Every 1st and 3rd Monday/Month]
 - First United Methodist Church [Every 2nd Wednesday/Month]
 - Redondo Beach Police Department [Every Thursday]
 - Mental Health America's Multidisciplinary Team
 - Harbor Interfaith
 - St. Margaret's Center

Barriers/ Obstacles

Barriers/ Obstacles	Explanation	Solutions/ Work around
Hotline	-Volume of calls causes high unduplicated contacts and low duplicated contacts	<ul style="list-style-type: none"> -What we've done: apply for additional funds for staffing -Train city staff on resources available -Possible alternatives: scale back hotline distribution/ call back time
Current lack of housing subsidies (Department of Mental Health (DMH) and Housing for Health (HFH))	-DMH and HFH are currently at capacity	<ul style="list-style-type: none"> -What we've done: apply for our own rental subsidies, 50 Rapid Rehousing slots -Successful outreach to Department of Health Services for additional HFH slots, and staff -Explore Shared Housing with Clients
Vacancy Rate/ Units	-Difficult to identify units to use rental subsidies	<ul style="list-style-type: none"> -Landlord outreach -What we've done: organizing landlord event in SBCCOG with MRT -Shared housing
Need for more staffing	-More staff=ability to specialize and	-RFPs

Recent RFPs

- Funding Received:
 - United Way Funding: \$18,750 in match funding
 - Individual investment from Carson and Redondo Beach
 - Department of Health Services: 2 FTE
- Funding starting 10/1/2016:
 - Los Angeles Homeless Services Authority: Rapid Rehousing Funds: \$378,842 (50 slots)
 - Subcontract to Harbor Interfaith:
 - Housing Navigation: \$50,000
 - Coordination: \$15,000

Next Steps

- Continue to engage cities
 - Offer trainings to help cities build capacity to address homelessness
- Provide linkages and housing navigation to currently engaged clients
- Advocate for renewal



Questions/ Concerns:

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