

to: SBCCOG BOARD OF DIRECTORS  
**FROM:** RALPH L. FRANKLIN, CHAIR, METRO SOUTH BAY SERVICE COUNCIL  
**SUBJECT:** MONTHLY REPORT FOR NOVEMBER, 2019  
**DATE:** NOVEMBER 8, 2019

The meeting was called to order at 9:30am at Inglewood City Hall.

The first presenter was Mr. Jon Gordon, Metro Transit Security Community Liaison, and he provided us with an update on System Security & Law Enforcement. Their Department's Mission is "to ensure Metro patrons and employees can ride and work safely, without fear, 100% of the time." Metro's security plan is multi-layered, integrating technology, Metro employees and patrons, security personnel, local police and federal partners. In addition, the Los Angeles Homeless Services Authority has identified 209 individual homeless adults who use Metro buses, trains and stations as a shelter. Metro has developed a Homeless Action Plan to coordinate and respond with homeless outreach and engagement as a means to improve public safety for all passengers. Metro's homeless outreach team consists of two nurses, a counselor, a formerly homeless individual along with Metro staff to reach out to the homeless. Furthermore, Metro collaborates with the Department of Mental Health and have approximately 40 personnel that work with twenty-two (22) law enforcement officers and forty (40) part-time Los Angeles County Outreach Personnel. Mr. Gordon concluded the presentation by stating that Metro is working to develop a platform on Esri's ArcGIS to geo-profile homelessness and to establish a database in order to "Know Where They Are". This platform will also provide information on service institutions in the vicinity which serve homeless individuals and have situational awareness of other challenges.

The next presenter was Ms. Dolores Ramos, Metro Chief Administrative Analyst, and she provided an update on NextGen Activities. For the months of November and December 2019, Planning 101 Meetings will continue with the next meeting scheduled for Wednesday, December 3, 2019, from 10am to noon, at the Metro Offices. On Tuesday, January 14, 2020, from 10:00am to noon, and on Thursday, January 16, 2020, from noon to 2:00pm, NextGen Bus Plan Briefings will take place at the Metro Offices. In the month of February 2020, there will be Public Workshops held throughout the South Bay and All-Regions with two (2) Public Workshops scheduled in each respective region. For the South Bay, the public workshops will be held on Tuesday, February 4, 2020, from 4pm to 7pm, at the Grand Annex, located at 434 West 6<sup>th</sup> Street, in San Pedro and on Wednesday, February 26, 2020, from 4pm to 7pm, at The Foundation Center, 11633 South Western Avenue, in Los Angeles. Two additional Public Workshops will be provided for all regions at the Metro Offices in Downtown Los Angeles however dates and times are unconfirmed at this time.

The next presenter was Ms. Lourdes Alvarez, Metro Transportation Associate, who spoke on the Regional Bus/Rail Overview in the South Bay Cities (SBC). In the SBC, the demographics show a population of around 1.5 million with more than 19% below the poverty level. In addition, with the approximate number of households slightly more than 502,000, there are more than 41,000 households without vehicles. During an average workweek, there are 106,000 boardings on Metro buses and over 21,000 boardings on rail. The highest neighborhood ridership locations for bus transit in the SBC take place at the Florence Avenue, Green Meadows, Inglewood, Vermont Vista and Vermont-Slauson locations. The highest ridership locations for boarding by rail take place at the Aviation/LAX, Hawthorne/Lennox and

103<sup>rd</sup> Street/Watts Towers Stations. Metro Public Transit provides the ridership with the most needed transportation on weekdays, weekends and night owl service.

Scott Greene, Metro Transportation Planning Manager, spoke on the June 23, 2019 Service Changes Review and the upcoming December 15, 2019 Service Changes Preview. In June, there were changes on Lines 442, 550, 910 and 950. For December, a preview of public comments on line changes include the renaming of the Blue Line to the A Line and the Expo Line to the E Line. In addition, changes for Lines 108, 442 and 950 will be revisited. Also, coming in January 2020, due to construction at Rancho Los Amigos, Lines 117 and 120 stop locations will be moved to the Erickson Avenue overpass 7 days a week.

The Metro South Bay Service Council revisited the plan to relocate the monthly Service Council Meetings. Last month, we voted to have our meetings commence at the Carson Community Center beginning January 2020, however, after attending the Metro's Crenshaw/LAX Bus Service Changes Workshop at the Lennox Library, on Saturday, October 26<sup>th</sup>, there was interest to evaluate this location as a meeting site. After much debate and public comment, the majority of the Service Council Members voted to change from the Carson Community Center to the Lennox Library, located at 4359 Lennox Boulevard, Lennox, CA. Metro Bus Lines 40 and 212 as well as the Green Line Hawthorne/Lennox Station would provide a better opportunity to get more riders to attend and participate in the public meetings. Currently, the L. A. County Lennox Library provides free use of the room and free parking and outweighs the cost of the use of the two other facilities that were being considered, i.e. Inglewood City Hall and the Carson Community Center.

The Metro South Bay Service Council unanimously approved a Letter of Support for Metro's Application to the Transit and Intercity Rail Capital Program for Green Line Upgrades. The South Bay Service Council Chair and Vice Chair signed the letter and will be available at the Metro Board Meeting in December.

Scott Greene, Metro Transportation Planning Manager, provided us with his Regional Performance Report. Buses in the South Bay continue to get high ratings for bus cleanliness, better on-time performance with fewer complaints by the ridership and lower bus accidents.

The meeting concluded with the Service Council Members reports on their line rides or other Council comments. Immediately following, we adjourned and will be dark for the month of December 2019.

The next Metro South Bay Service Council Meeting is scheduled for 10:30am on Friday, January 10, 2020 at the Los Angeles County Lennox Library.