



April 12, 2021

SBCCOG Transportation Committee Meeting

2021-2024 COORDINATED PLAN UPDATE



What is the Coordinated Plan?

Metro's 2021-2024 Coordinated Public Transit-Human Service Transportation Plan addresses **mobility needs** and **service gaps** in LA County for **seniors, persons with disabilities, low-income individuals and veterans** by providing a framework of strategies and projects developed through an inclusive stakeholder process.



Included participation from:

- > The target groups mentioned above
- > Service agencies, senior/disabled advocacy groups
- > Representatives of public/private/non-profit transportation agencies

What Does the Coordinated Plan Do?

- > Assesses transportation services provided for target groups
- > Considers and evaluates current and future transportation needs
- > Develops goals and strategies to address gaps in existing transportation services
- > Prioritizes projects and programs that will improve mobility for target population groups
- > Helps Metro identify priorities for investments and helps guide private/public transportation operators in planning their own investment approaches



Prioritization and Implementation

The identified projects and program types were evaluated and ranked based on:

- > Priorities identified by services agencies
- > Addresses target population mobility needs and service gaps
- > Ease of implementation and feasibility

PRIORITY RANKING	PROJECT AND PROGRAM TYPES
Priority 1	Safety protocols and standards
	Safety equipment, supplies and services
	Vehicle and fleet expansion and replacement
	Programs to serve same-day transportation for critical need trips
	Vehicle modifications and upgrades
	Programs to serve inter-county and multi-city trips
	Capacity and service level improvements
	Dial-a-ride services for first/last mile access to stations
	New door-through-door transportation
	Pool multi-city agency resources
Promote senior-friendly vehicle operator training	
Priority 2	Expand door-to-door and door-through-door services
	Information, outreach and communication
	Travel training programs
	Mileage reimbursement programs for difficult-to-serve trips
	Real-time transit information
	Integration of mobility management for target groups into transit centers
	Fund local trip coordinators
	Subsidized vanpool/carshare programs
	First/Last Mile plans and improvements
	Street improvement projects for access to stops and stations
Subsidies and voucher-based programs	
Multi-language format guides	
Priority 3	Find-a-ride trip planner
	Fare integration among operators
	Social media to promote mobility options
	Performance measurement monitoring and reporting program
	Expand satisfaction surveys

Implementation from 2016-2019 Plan

- > Provided approximately **\$53 million** in Section 5310 funds to:
 - > 46 different subrecipient agencies throughout LA County
 - > 84 projects throughout LA County
 - > 1,234 replacement/ expansion accessible vehicles
 - > 32 new/expanded operating projects



- > As a result of these projects, annually:
 - > Over **200,000** seniors/ individuals with disabilities are afforded mobility
 - > Over **4 million** one-way passenger trips are provided

Where are we now?

Draft 2021-2024 Coordinated Plan Timeline



Public Comment and Review

- > Public comment period begins on Friday, March 19 and ends on Monday, April 19
- > Comment submittal options:



metro.net/cp



Coordinatedplanupdate@metro.net



213.922.4868 (to leave a recorded comment)



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How you can help spread the word

- > Toolkit is available at ***coordinatedplantoolkit.com***
- > Includes copy-and-paste ready text and downloadable images
- > Easy to add information to website, eblast, newsletter, social media profiles
- > Includes form where you can request project materials

Metro 2021–2024 Coordinated Plan Community Outreach Toolkit

The Los Angeles County Metropolitan Transportation Agency (Metro) has released the draft 2021–2024 Coordinated Plan (plan). The plan addresses the transportation service needs for seniors, persons with disabilities, as well as low-income individuals and veterans. The plan will be available for public comment for 30 days starting on **Friday, March 19, 2021**. A virtual meeting will be held on **April 7, 2021 from 10:30am – 12pm**. The meeting will provide an overview of the plan followed by an opportunity to share your comments verbally.

As part of the effort to inform the community and stakeholders about the plan, Metro is requesting your help to promote the comment period and public meeting throughout LA County. Below are some **optional** ways you can help us spread the word. To learn more about the plan, visit metro.net/cp.



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1. Distribute electronically via email/online newsletter: Share the plan and public meeting details with your e-mail contacts.

Subject: Provide your input | Copy text

Copy and paste the following text into the body of an email or use the **"copy text"** button above to directly copy the text below:

Subject: Provide your input in Metro's 2021–2024 Coordinated Plan

Metro's 2021–2024 Coordinated Plan addresses the transportation service needs for seniors, persons with disabilities, as well as low-income individuals and veterans. Join Metro for a virtual meeting on **April 7, 2021 from 10:30am – 12pm** for an overview of the plan followed by an opportunity to share your comments verbally.

The plan can be downloaded and reviewed through Metro's Coordinated Plan website: www.metro.net/cp or available in hard copy at sidewalk or curbside pick-up at the following locations:



Thank You!



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