
MEMORANDUM

TO: JACKI BACHARACH
FROM: RALPH L. FRANKLIN, CHAIR: METRO SOUTH BAY SERVICE COUNCIL
SUBJECT: **MONTHLY REPORT FOR FEBRUARY 2018**
DATE: FEBRUARY 13, 2018

The Metro Staff presented a report on the New Fare Subsidy Program called the LIFE (Low Income Fare is Easy) Coupon Program. The mission of the program will be to provide transportation assistance to the most economically-vulnerable and transit-dependent citizens in Los Angeles County. This program is income-based and qualified persons must meet the Persons in Household/Annual Income per HUD Poverty Guidelines. Currently there are 540 Agencies that provide these subsidies and the LIFE coupons are also being used by municipal operators including Culver CityBus, LADOT Transit, Long Beach Transit and Torrance Transit to name a few.

The program provides a subsidy for a 7–Day Pass and a 30–Day Pass. As an example, a 30-Day Pass that regularly costs \$100 but with the LIFE Coupon it would cost \$76 which is a savings of \$24. To apply for these savings and to obtain other information about this program, contact the Administrator for our area. In this case, it would be in the South Los Angeles/South Bay Region and the telephone number is (323) 870-8567.

We had another interesting presentation by a consultant and Metro Staff regarding a Bike/Bus Interface Study Overview. The study revealed that between 2006-2014 bicycle commuting increased by 81%. Since bicycles are now sharing the roads with more frequency, it is essential that cities and counties weigh-in on existing road designs. There are several working groups to educate and train Bus Operators and people on bicycles to know/learn how to share the road. Los Angeles County provides courses for bike riders and enlighten individuals regarding bus operator and bicycling perspectives through proactive safety education.

We received our monthly report by Metro's Deputy Executive Officer on Regional Service Performance. Overall, the buses in the South Bay have been identified as very clean and for the past year have had great on–time performance. In the month of December 2017, in the South Bay, riders average 2.6% as noted by the bus operator recorded instances of not paying their fair share to ride the bus. In addition, we had less than 5 bus customer complaints per 100,000 passengers. The major reasons for complaints stem from bus schedule-related and pass-ups due to the limited number of space available for bicycles on the racks and handicapped-accessibility on the bus.

Again, Green Line closures commenced on Friday, January 26th and will continue through Saturday, April 7th. Free bus service is provided to replace the rail service at Aviation/LAX, Mariposa, El Segundo, Douglas and Redondo Beach Stations.

This concludes my report.

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TO: JACKI BACHARACH
FROM: RALPH L. FRANKLIN, CHAIRMAN: METRO SOUTH BAY SERVICE COUNCIL
SUBJECT: MONTHLY REPORT FOR MARCH, 2018
DATE: MARCH 22, 2018

The first presenter addressed the I-405/110 Highway Project Overview which has multiple Funding Sources, by Phases, for this project. 1. Project Study Report – Caltrans Funded, 2. Project Approval Environmental Document (PAED) – Measure R Funded, 3. Project Specifications Estimates (Design) – Caltrans Funded and 4. Construction – Caltrans Funded. The Project would include: the addition of a fourth lane travelling northbound (NB) on the I-110 Fwy through the I-110/I-405 interchange; realign the NB to the southbound (SB) I-110 ramp between abutments; and realign the SB system connector on the I-405 to the I-110 SB for auxiliary lane and the intersection improvements at the Torrance off-ramp. Currently this project is out for bid and the anticipated construction completion date is 2020.

Metro has formed a new Committee called, the “NextGen Bus Study Working Group”. As Metro prepares for the next generation of transit riders, it is critical that assessments be made on their preferred method of travel. Each Metro Service Council (5 Service Councils) was requested to have a representative assigned to this group. Currently, five (5) meeting dates have been scheduled between March 2018 and November 2018. We had two Service Council Members that wished to serve on our behalf and Ms. Meighan Langlois received the majority vote and will be our representative.

Metro staff presented the “Metro Complete Streets Policy”. “The term **Complete Streets** describes a comprehensive, integrated transportation network with infrastructure and design that allows safe and convenient travel along and across streets for all users, including pedestrians, users and operators of public transit, bicyclists, persons with disabilities, seniors, children, motorists, users of green modes, and movers of commercial goods.” The purpose is to provide safety for all road users. For this policy to be successful, it will require cities/counties to include Complete Streets Policies in their General Plans.

Deputy Executive Officer Gary Spivack gave us an overview of the Metro Regional Service Performance. Focusing on the South Bay region, it was noted that Bus on-time performance by Metro averaged 74% and Contract Bus Lines averaged 77%. Ridership complaints per 100,000 passengers averaged 4.2% and Metro overall goal is to be under 4%. The majority of complaints stemmed from Bus pass ups, discourtesy by bus drivers and accessibility to get bus service. One of the biggest concerns is the weekday short fare and/or no fare made by the riders. In the month of January 2018, in the South Bay, riders average 2.3% as noted by the bus operator recorded instances of not paying their fair share. This is a major problem that will need to be resolved in order to have a viable public bus transit system.

There will be three (3) I-105 ExpressLanes Public Scoping Meetings. 1. Lennox (March 21), Los Angeles/Watts (March 22) and Paramount (March 24). If you are unable to attend any of these meetings, the March 22nd meeting will also be available as a live webcast.

In conclusion, we had the Council Members make their final comments and give line ride reports.