

Metro South Bay Service Council Monthly Meeting Review for May 14, 2021  
Overview Compiled by Donald Szerlip, Chairman

A Safety Tip was given by Service Council Representative David Mach. Minutes were approved for the April 9, 2021 meeting.

An update on the implementation of the Metro Micro program was given by Andrew Carrasco, Transportation Operations Manager. This program uses special vehicles that are larger than a regular van, but not as large as a small bus, to take riders between destinations in response to individual passenger requests, not via fixed routes. In December the first two areas were opened, including the LAX/Inglewood area where Micro is being used as a substitute for a previous fixed route line. Three additional areas were initiated in January, 2021. Building on the success in each of the five locations, two more zones will begin operations in June, one additional in August and a final area in September. There was much discussion about the LAX/Inglewood zone where service is not available all day nor even every day of the week. This area, though targeted as one to serve airport employees in addition to the general public, does not operate enough to serve all and the Service Council voiced their displeasure. We were told that there is currently a lack of operating equipment to add to this area.

Next up, Scott Green, Transportation Planning Manager, give an overview of the service changes to occur in June, all of which are activation of previously approved NextGen improvements. This will include the takeover by Torrance Transit of Metro Line 130 from its origination in Redondo Beach out to the Artesia A (Blue) Line station. This line will now be called Torrance Line 13.

Jorge Martinez, Transportation Planner, gave an update on the status of the Station Evaluation Program. A new vendor has been brought on board to expand the program to inspect all 140+ Busway, Rail and Transit Center Stations on a quarterly basis. Unfortunately, Service Council members can no longer accompany the inspectors so that nothing or no one can interfere with unbiased evaluations using 32 measures of performance targeted towards Functionality, Safety and Cleanliness. Station tours may be requested, however.

The Metro Regional Update was given by Joe Forgiarini, Senior Director of Planning, Scott Green, Transportation Planning Director and Mark Dierking, Community Relations Manager. Updates were provided for systemwide ridership, Covid impacts on the Metro workforce, the extra service being added in response to increasing ridership and mask dispenser installations. Updates were also provided about the newly appointed CEO, bus operator recruitment and the options being evaluated for the Sepulveda Transit Corridor.

The meeting concluded following Council Member Comments and Public Comments on non-agenda items.

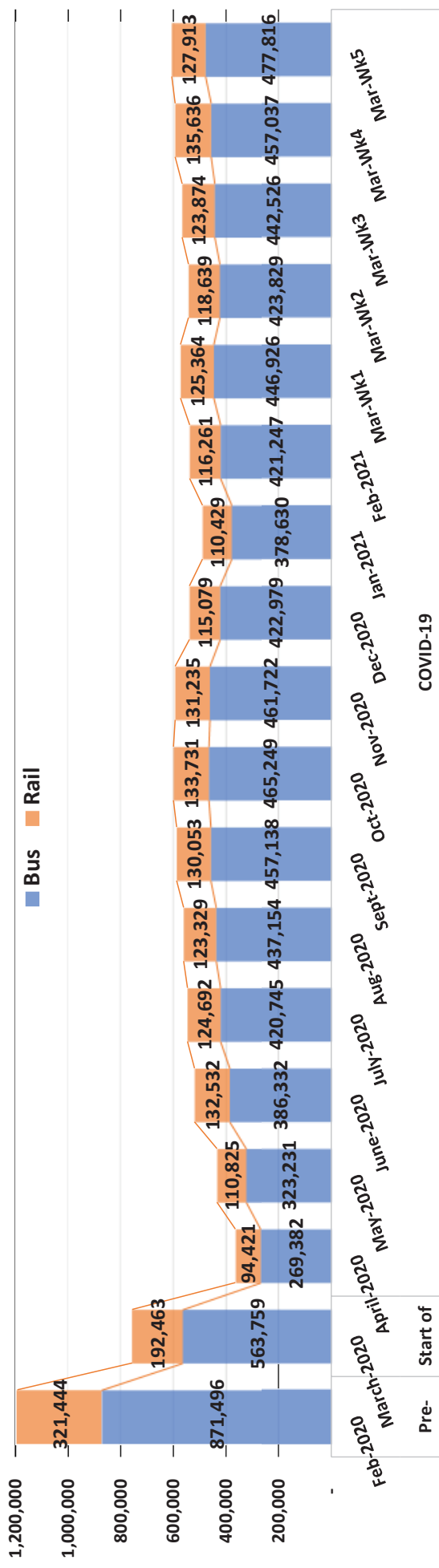
Respectfully submitted May 21, 2021



# Average Weekday Boardings for Bus & Rail by Mode March 2020 to March 2021

	March-21	March-20	March-19
<b>Bus</b>			
Directly Operated	413,089	509,762	812,259
G Line (Orange)	8,579	14,552	22,805
J Line (Silver)	6,861	11,604	16,850
Contracted Bus	19,138	27,841	39,645
<b>Bus Systemwide</b>	<b>447,667</b>	<b>563,759</b>	<b>891,559</b>
<b>Rail</b>			
B/D Lines (Red/Purple)	55,296	79,771	136,622
A Line (Blue)	24,143	34,721	30,599
E Line (Expo)	18,521	32,030	61,828
C Line (Green)	11,697	19,015	29,056
L Line (Gold)	12,083	26,926	52,632
<b>Rail Systemwide</b>	<b>121,740</b>	<b>192,463</b>	<b>310,737</b>
<b>Total Systemwide</b>	<b>569,407</b>	<b>756,222</b>	<b>1,202,296</b>

# Systemwide Average Weekday Ridership Update



Ridership	Pre-COVID-19	Pre-COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19	Start of COVID-19
	Feb-20	Mar-20	Apr-20	May-20	June-20	July-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Mar-21	Mar-21	Mar-21	Mar-21	Mar-21
TOTAL	1,192,940	756,222	363,803	434,056	518,864	545,437	560,483	587,191	598,980	592,957	538,058	489,059	537,508	572,290	542,468	566,400	592,673	605,729	605,729

**Notes**  
 2/26/21 - Safer L.A. Order Issued  
 3/19/21 - Reopening Safer at Work and in the Community Order Issued  
 4/12/21 - Additional trips added to high demand lines on weekdays, Saturdays and Sundays to accommodate heavier passenger loads