

Metro South Bay Service Council
Meeting Recap
May 10, 2019

Reported by Vice Chair Donald Szerlip

Safety Tip – when on the train, share the pole. “Don’t hog the pole.”

Received an update on Torrance Transit’s Tomorrow Plan. Torrance is conducting a full system review during a 6 month study with an eye towards realignment of their services. They are evaluating transit and travel patterns to create a 10-year plan. Currently, Torrance Transit operates 11 weekday routes, 9 routes on Saturdays and 3 routes on Sundays. They show that their Route 3 and Rapid 3 handle 45% of their ridership. They serve 20 jurisdictions and connect with 10 different transit operators. Del Amo Fashion Center is their major destination.

Torrance Transit has conducted two rounds of community outreach both on-board buses and on-line and have held multiple public meetings. Requests have been made for both greater frequencies on existing lines plus extending operating hours both earlier and later. A plan has been developed to address these concerns that will be implemented over time. Phase 1 is scheduled to go into effect simultaneously with the opening of the new Torrance Transit Center on Crenshaw Blvd. tentatively expected to open January 15, 2020.

In the next presentation there was a review of service changes that were implemented in the December Shake-up and a preview of those scheduled to begin June 23, 2019. The following changes will be implemented in June:

- 1) Line 53 @ Central Ave will have a new layover location. No changes to stops.
- 2) Line 120 will have a bus bay change at the Willowbrook/Rosa Parks station.
- 3) Line 442 will have the final southbound PM trip discontinued
- 4) Line 910 (Silver Line) will add 4 Southbound trips during PM Peak hours
- 5) Line 950 (Silver Line to San Pedro) will add 4 new Northbound trips from San Pedro in the AM Peak plus 2 new Southbound trips to San Pedro in the PM Peak

Also, service operated by City of Los Angeles Transit will have the following changes in June:

- 1) Community DASH serving San Pedro, Wilmington and Chesterfield Square will have morning service begin at 6 AM instead of 7 AM.
- 2) COMMUTER EXPRESS will operate a new Line 439 from LA to El Segundo in the AM and from El Segundo to Downtown in the PM.

The Service Council was presented with the Q3 Station Evaluations. As usual, scores varied both up and down in fractions based upon the amount of trash and graffiti visible at some stations. Overall, however, all stations inspected were rated Good or Very Good. Also covered was the restructuring and expansion of the station evaluation program. The new staff added to the RSC Team include a Facilities Maintenance Supervisor plus two Transportation Planners who will manage and oversee the new program which will expand with the goal of inspecting all stations and transit centers, not just a limited number. New staff members were introduced to the Service Council.

This month's Regional Service Performance Report was given by Interim Deputy Executive Officer Scott Page, the first report since the retirement of Gary Spivak. The most important measurement this month was the 3.97% increase in bus ridership in March year over year, a trend we hope will continue. Also reported was the implementation of a 2 year pilot placement of MobileQubes at five rail station locations. These kiosks rent mobile phone chargers for \$4.99 for the first 24 hours and \$0.99/day thereafter for up to one week. The chargers may be returned to any kiosk in the United States.

There was not sufficient time for member line reports, though we did take public testimony.

Respectfully submitted on May 14, 2019,

Donald Szerlip
Vice-Chair
Metro South Bay Service Council