



City of Manhattan Beach Five-Year Plan to Address Homelessness in Our Community



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PLANNING CONTEXT

The City of Manhattan Beach has a population of approximately 35,741, according to the 2016 US Census Bureau estimate. We are in County Service Planning Area 8, which is a subdivision of Los Angeles County used for managing homeless and mental health services, and the Fourth County Supervisorial District, represented by Supervisor Janice Hahn.

At first glance, it is easy to assume that Manhattan Beach doesn't have a "homeless problem." In 2016, the Greater Los Angeles Homeless Count¹ identified four homeless individuals in Manhattan Beach; in 2017, it was 6. However, on January 24, 2018, the Greater Los Angeles Homeless Count identified 41 person experiencing homelessness.

While that snapshot in time provides one version of homelessness in Manhattan Beach, it misses the bigger picture of homelessness, including those who are just passing through our City, typically in warmer months. Also missed in the count are those who are staying with friends or family on a very temporary basis, house-sitting, or staying in motels without a permanent residence, after losing a job, experiencing a sudden rent increase, returning from college, becoming divorced, retiring with an inadequate resources, or fleeing domestic violence.

The South Bay as a whole (SPA 8) has experienced a 41% increase in homelessness since 2015, according to the South Bay Coalition to End Homelessness. This means that even though our City doesn't always see the issue in our streets or parks, as a part of the South Bay community, it impacts us. We have the opportunity to play an important role in connecting individuals experiencing homelessness to those resources in a constructive way.

The County of Los Angeles allocated Measure H funding for cities to create plans to address homelessness in their communities. To do this, Manhattan Beach engaged residents, community organizations, businesses, staff and other stakeholders in a discussion about what the City could do. Many participants felt that the City lacked a standard response to homelessness and creating a process or expectation would be a beneficial step. While the City's current Housing Element mentions resources and the issue of homelessness, it does not set out clear steps or expectations for how to address them.

The Manhattan Beach Police Department (MBPD) has several officers with specialized training to effectively interact with mentally ill and homeless people, and provides first response to calls about incidents involving homeless people in the City. Over the past

¹ The Greater Los Angeles Homeless Count is conducted annually across LA in an effort to gather as much information about the region's current homeless population as possible and assist in making informed decisions and designing creative solutions (<https://www.theycountwillyou.org/>).

year, MBPD has gained skills in managing people who are homeless on the streets of Manhattan Beach, and has developed channels to engage homeless individuals into services leading to a change in their housing status.

One MBPD officer is assigned to a multi-jurisdictional team of officers, in collaboration with the Cities of Hermosa Beach and Redondo Beach and the Los Angeles County Department of Mental Health, that responds to calls for service and outreach related to mentally ill subjects. Approximately half of the individuals contacted by this team have no known address, and are considered homeless.

Through the South Bay Cities Council of Governments (SBCCOG), Manhattan Beach is able to obtain response from People Assisting the Homeless (PATH) and Harbor Interfaith Services, the lead agency for homeless services in Service Planning Area 8. The LA County Library, LA County Beaches and Harbors Department, Manhattan Beach Unified School District, and Beach Cities Health District also devote budgetary and human resources to addressing homelessness. These agencies all participated in the planning process.

Over a two-month period, in February and March, 2018, the City's consulting team conducted seven meetings² with a total of 110 participants, which gave community stakeholders the opportunity to identify problems and solutions relating to homelessness in Manhattan Beach. In addition, 79 individuals responded to a survey posted on the City's website. Those participating included members of the business community, people affiliated with faith communities, Manhattan Beach residents, and City and County employees.

² Two meetings were held with businesses, one meeting was for community members, three were held with City and other governmental employees, and one meeting was held with outreach workers, including the faith community.

RATIONALE FOR MANHATTAN BEACH HOMELESS PLAN

In response to the passage of Measure H, which created significant new resources to address homelessness in Los Angeles County, the City of Manhattan Beach seeks to coordinate with other jurisdictions, including the County, the Beach Cities Health District, and neighboring cities, so that City residents will experience a visible decrease in homelessness in their community. The City recognizes that this will only be accomplished through an active constituency working together, including government, businesses, and the faith community, to tackle the causes of homelessness, and implement solutions.

During the community outreach meetings, members of the Manhattan Beach Police Department (MBPD), along with other participants, described Manhattan Beach's homeless population as diverse, with a variety of needs.

- Chronically homeless individuals often have a disabling condition, and have been homeless for a year or more, or have had at least four episodes of homelessness in the past three years. These individuals are well known to MBPD, businesses, and the faith community, and are often the source of calls received by MBPD. They typically have co-occurring substance use and mental illness, and when services are offered, have been unwilling to begin the process of recovery. Several individuals are long-time, well-known local residents; others are more recent arrivals in Manhattan Beach. California law has strict limits on the extent to which individuals can be required to engage in treatment. The County's mental health clinician has been a welcome and helpful addition to the MBPD patrol team.
- Recently or situationally homeless people have lost their housing during the past year for reasons such as losing a job, medical bills, marital breakdown, or a property owner's decision to go out of the rental business. Most people in this category are local residents who want to stay in the area for school, job, or community accessibility, and some live in their vehicles. They may be able to benefit from emergency rental assistance or other programs available through Harbor Interfaith or PATH. These individuals may be known to the school district if their children are enrolled in local schools, and may also be known to faith groups that offer laundry and meals to people who are homeless.
- Transients often find their way to Manhattan Beach, especially in the summer months, seeking beachside living. Some of these people are youth, and some may be willing to return to their home in another state if resources are available.
- People at imminent risk of homelessness, including families, often use services such as laundry, meals, and food pantries offered by the faith community. Intervention with these people prior to homelessness will help prevent additional people from becoming homeless.

The City of Manhattan Beach currently invests significantly in managing homelessness within its jurisdiction. The Manhattan Beach Police Department has several officers who have special training and are primarily assigned to respond to incidents involving people who are homeless. They work with City staff members in Public Works, Code Enforcement, Legal Services, and Parks and Recreation who regularly encounter people who are homeless as part of their duties. They have access to specialized mental health intervention from the Los Angeles County Department of Mental Health, which assigns a full-time mental health clinician to the South Bay area. Outreach workers from PATH are contracted by the South Bay Cities Council of Governments to respond within 72 hours.

Although there are relatively few homeless people in Manhattan Beach, solutions may be found that allow those who are homeless in the City to stabilize in permanent housing, and the City can work with neighboring cities, the Beach Cities Health District, and the Manhattan Beach Unified School District to prevent City residents from becoming homeless.

In alignment with the County's purpose in making planning funds available to cities, the Manhattan Beach plan to address homelessness will:

- Reconfirm that the City's priority is the safety and wellbeing of its residents, businesses, and visitors.
- Create a framework for collaboration with neighboring cities to meet the need for affordable housing in the South Bay region.
- Offer effective interventions to people who are homeless in Manhattan Beach, with the goal of engaging them in services leading to permanent housing.
- Establish structures and relationships that will allow Manhattan Beach to reach "net zero" homeless people within five years.

The City of Manhattan Beach elected to participate in the Measure H planning process because it sees homelessness as a regional problem, and wants to be part of regional solutions. As a City with a small homeless population, local efforts will focus primarily on public safety, community education, and prevention of homelessness among City residents.

GOALS OF MANHATTAN BEACH PLAN TO ADDRESS HOMELESSNESS

GOAL #1:

TO ENSURE RESIDENT SAFETY AND WELLBEING BY SUPPORTING POLICE DEPARTMENT, FIRE DEPARTMENT, AND CITY STAFF IN RESPONDING APPROPRIATELY, SAFELY, AND EFFECTIVELY TO PERSONS WHO ARE EXPERIENCING HOMELESSNESS IN MANHATTAN BEACH.

SHORT TERM SUPPORTING ACTIONS:

1A. Request the board of supervisors to increase the availability of a mental health clinician to collaborate with MBPD on the mental evaluation team (met).

1B. With staff input, create and disseminate protocols and resource guides for all staff who interact with people experiencing or at risk of homelessness.

LONG TERM SUPPORTING ACTIONS:

1C. Provide comprehensive mental health first aid training to all City staff members who interact with people experiencing or at risk of homelessness.

1D. Involve City staff members in cross-training with service providers, so that they can develop individual relationships with service providers in order to facilitate effective referrals.

POLICY CHANGES:

- Explore extension of met to nights and weekends.
- Establish protocols and training standards.
- Identify existing appropriate staff members or positions for training.

GOAL MEASUREMENT:

- Hold preliminary meetings with County Supervisor's staff in fall 2018.
- By May 1, 2019, staff protocols and resource guide will be created and disseminated to all city staff who interact with people experiencing or at risk of homelessness.
- By May 1, 2019, at least 10 MB staff members will complete mental health first aid training.
- By May 1, 2019, the first cross-training meeting with service providers will be held, and at least annually thereafter.
- By May 1, 2020, a preliminary evaluation of these activities will be included in the annual report on plan implementation, prepared by the city manager's office.

GOAL OWNERSHIP:

- City Manager's Office

TIMELINE:

- Submit request to Board of Supervisors in Fall 2018.
- Establish staff working group on protocols in Fall 2018.

GOAL #2:

TO HELP RESIDENTS AND BUSINESSES TO RESPOND SAFELY AND EFFECTIVELY TO INDIVIDUALS WHO ARE HOMELESS IN MANHATTAN BEACH.

SHORT TERM SUPPORTING ACTIONS:

2A. Offer an individualized safety assessment to businesses and residents to identify ways to deter and prevent crimes. The availability of this service can be announced through business license and utility bill mailings, and on the City website.

2B. With the assistance of the south bay coalition to end homelessness, develop a Manhattan Beach-specific resource card to be distributed to businesses and residents, with simple instructions and contact information for various populations, including when and how to call police, referrals for homeless people seeking services, and where to make donations. Review the resource card quarterly, and update as needed. Distribute the card widely through community groups, business organizations, and faith communities.

LONG TERM SUPPORTING ACTIONS:

2C. Work with beach cities health district, south bay coalition to end homelessness, MBPD school resource officers, and homeless patrol unit to develop an educational program that can be presented to service clubs, student groups, and other community gatherings.

2D. Provide online resources, regular articles in city newsletter, community trainings that help our community feel prepared and up-to-date on the current challenges.

2E. Work with the business community to develop approaches to job creation, volunteer service, and other interactions between residents and members of community who are homeless.

POLICY CHANGES:

- Seek measure h funding for staffing, production of resource card, community education efforts, and networking and cross-training events.

GOAL MEASUREMENT:

- By April 1, 2019, the MBPD and BCHD will have a community education plan in place, for implementation beginning May 1, 2019.
- By April 1, 2019, a Manhattan Beach-specific resource card will be printed and ready for distribution to city businesses and residents, with the same material posted on the city website.
- The card will be updated at least once each year.
- By May 1, 2019, a preliminary business community plan should be in place to begin the process of fostering job creation and volunteer service to address homelessness in Manhattan Beach.

GOAL OWNERSHIP:

- City Manager's Office

TIMELINE:

- Beginning in Fall 2018.

**GOAL #3:
TO SHARE RESPONSIBILITY FOR ADDRESSING HOMELESSNESS WITH NEIGHBORING CITIES,
IN ORDER TO EXPAND PERMANENT SOLUTIONS TO HOMELESSNESS.**

SHORT TERM SUPPORTING ACTIONS:

3A. Strengthen the role of the South Bay Cities' Council of Governments Homeless Task Force to build regional services, including expanded mental health assistance, coordinated law enforcement, identification of shelter resources, and solutions to housing affordability.

3B. Establish a working group with adjacent cities to collaborate on immediate actions, including the possibility of reserving a bed in an existing shelter for use by individuals who have been engaged by MBPD and the police departments of partnering cities.

LONG TERM SUPPORTING ACTIONS:

3C. Work with the South Bay Workforce Investment Board to create and promote job opportunities for persons at risk of homelessness or experiencing homelessness.

POLICY CHANGES:

- None

GOAL MEASUREMENT:

- City Manager's Office will provide an annual report on progress toward accomplishing these goals through regional collaboration.

GOAL OWNERSHIP:

- City Manager's Office

TIMELINE:

- Annual progress report submitted to City Council each May.

**GOAL #4:
TO SUPPORT FAITH GROUPS TO EFFECTIVELY HELP INDIVIDUALS EXPERIENCING
HOMELESSNESS IN MANHATTAN BEACH.**

SHORT TERM SUPPORTING ACTIONS:

4A. Increase the effectiveness of faith community groups in supporting individuals they serve in their homeless ministries by strengthening ties between homeless services providers and homeless ministries. This can be accomplished by sponsoring an annual cross-training event for outreach workers, faith groups and other interested community members. The event will be designed to foster relationships between front-line outreach workers and faith groups interacting directly with the homeless community, so that services can be initiated quickly, personally, and effectively. The South Bay Coalition to End Homeless can assist in organizing this annual event.

LONG TERM SUPPORTING ACTIONS:

4B. Update list of local homeless ministries annually, and repeat the cross-training event annually to encourage linkage of faith groups to agencies that can help people who are homeless become housed.

POLICY CHANGES:

- None

GOAL MEASUREMENT:

- By June 1, 2019, the City will hold its first cross-training with city staff, Manhattan Beach community groups, faith communities, and outreach workers from community-based organizations. This event will be held annually in 2020, 2021, and 2022.

GOAL OWNERSHIP:

- City Manager's Office

TIMELINE:

- Annual progress report submitted to City Council each May.

**GOAL #5:
TO REDUCE HOMELESSNESS AMONG MANHATTAN BEACH RESIDENTS.**

LONG TERM SUPPORTING ACTIONS:

5A. Engage Manhattan Beach Unified School District, Beach Cities Health District, faith organizations, service clubs, and other local organizations in identifying local residents who are at risk of homelessness.

5B. Connect residents to prevention services through non-profit agencies with expertise and funding for homelessness prevention.

5c. Disseminate information about how to reach services through library, City website, schools, faith communities.

POLICY CHANGES:

- None

GOAL MEASUREMENT:

- Include activities and results in annual report to City Council.

GOAL OWNERSHIP:

- City Manager's Office
- Parks and Recreation/Senior Services

TIMELINE:

- Call together partners during Fiscal Year 2018-2019

**GOAL #6:
TO IMPROVE CITY RESPONSE TO HOMELESSNESS BY OBTAINING ADDITIONAL RESOURCES TO ADDRESS HOMELESSNESS IN MANHATTAN BEACH, AND BY CREATING EFFICIENCIES IN THE USE OF CURRENT RESOURCES.**

LONG TERM SUPPORTING ACTIONS:

6A. Identify and track city resources that are used to address homelessness, such as MBPD, Public Works, and City Prosecutor.

6b. Apply for Measure H funds to supplement City funds that are already being used to address homelessness.

POLICY CHANGES:

- Direct staff to develop a system for identifying City resources dedicated to solving homelessness.

GOAL MEASUREMENT:

- By January 1, 2019, City will be able to create a report tracking City resources expended to address homelessness.
- During the 2018-2019 fiscal year, the City will apply for any funding from Measure H that provides resources needed by the City.

GOAL OWNERSHIP:

- City Manager's Office

TIMELINE:

- Begin tracking City resources in July 2018.

**GOAL #7:
TO SUPPORT THE AVAILABILITY OF REGIONAL HOUSING OPPORTUNITIES IN THE SOUTH BAY
FOR POPULATIONS AT RISK OF HOMELESSNESS.**

LONG TERM SUPPORTING ACTIONS:

7A. Work with contiguous cities to identify the need for senior housing for local residents, and collaborate to identify innovative approaches, resources, and locations.

7B. Review the conformance of current city policies to state housing mandates, and adopt any required changes.

POLICY CHANGES:

- In collaboration with neighboring cities, apply for funding to address senior housing needs.
- As required, update city ordinances and plans to conform to state mandates.

GOAL MEASUREMENT:

- As funding is available, produce plan for senior housing.
- Within state mandated timelines, conform to state mandates.

GOAL OWNERSHIP:

- Director of Community Development

-
- Parks and Recreation/Senior Services

TIMELINE:

- Include update in annual report to Council.

APPENDIX A: COUNTY OF LOS ANGELES APPROVED STRATEGIES TO COMBAT HOMELESSNESS

Approved County Strategies to Combat Homelessness

E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy	E13 – Coordination of Funding for Supportive Housing
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E6 – Countywide Outreach System (H)	E14 – Enhanced Services for Transition Age Youth (H)
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E7 – Strengthen the Coordinated Entry System (H)	E15 – Homeless Voter Registration and Access to Vital Records
E4 – First Responders Training	E8 – Enhance the Emergency Shelter System (H)	E16 – Affordable Care Act Opportunities
	E9 – Discharge Data Tracking System	E17 – Regional Homelessness Advisory Council and Implementation Coordination
	E10 – Regional Coordination of Los Angeles County Housing Authorities	
	E11 – County Specialist Support Team	
	E12 – Enhanced Data Sharing and Tracking	

A. Prevent Homelessness

- A1 – Homeless Prevention Program for Families (H)
- A2 – Discharge Planning Guidelines
- A3 – Housing Authority Family Reunification Program
- A4 – Discharges From Foster Care and Juvenile Probation
- *A5 – Homeless Prevention Program for Individuals (H)*

D. Provide Case Management and Services

- D1 – Model Employment Retention Support Program
- D2 – Expand Jail In Reach (H)
- D3 – Supportive Services Standards for Subsidized Housing
- D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
- D5 – Support for Homeless Case Managers
- D6 – Criminal Record Clearing Project (H)
- *D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)*

B. Subsidize Housing

- B1 – Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)
- B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
- B3 – Partner with Cities to Expand Rapid Re-Housing (H)
- B4 – Facilitate Utilization of Federal Housing Subsidies (H)
- B5 – Expand General Relief Housing Subsidies
- B6 – Family Reunification Housing Subsidy (H)
- B7 – Interim/Bridge Housing for those Exiting Institutions (H)
- B8 – Housing Choice Vouchers for Permanent Supportive Housing

C. Increase Income

- C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
- C2 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
- C3 – Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs
- C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
- C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
- C6 – Targeted SSI Advocacy for Inmates (H)
- *C7 – Subsidized Employment for Homeless Adults (H)*

F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	<i>*F7 – Preserve current affordable housing and promote the development of affordable housing for homeless families and individuals (H)</i>
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning / Value Capture Strategies	
F3 – Support Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	

(H) - Strategies eligible to receive Measure H funding.

* - Strategies in italics were added in the Measure H ordinance approved by the Board of Supervisors on December 6, 2016. All others were approved on February 9, 2016.

01.20.17

APPENDIX B: CITY OF MANHATTAN BEACH PARTNERSHIP REPORT

Name of Partner Organization/Entity	Brief Description of Partner's Role in the Community	Planned Engagement	Expected Contributions of Partner
South Bay Cities Council of Governments (SBCCOG)	<p>The SBCCOG provides a forum for local governments on regional issues, including homelessness. Their Homeless Services Task Force meets bi-monthly to discuss challenges and possible solutions.</p>	<ul style="list-style-type: none"> • City representatives continue engaging with the SBCCOG Homelessness Task Force and discuss possible regional solutions. • Participate in development of the proposed SBCCOG Homeless Plan • Continue endorsing efforts of the SBCCOG to support direct service outreach from other partner organizations (PATH, South Bay Coalition to End Homelessness, etc.) 	<ul style="list-style-type: none"> • SBCCOG will host discussions on issues pertaining to the region and facilitate collaborations between member cities. • SBCCOG will work with PATH to continue to improve coordination of outreach services.
Harbor Interfaith Services (HIS) Shari Weaver, Director of the Coordinated Entry System SWeaver@HarborInterfaith.org	<p>HIS empowers South Bay's homeless and working poor to achieve self-sufficiency by providing support services including shelter, transitional housing, food, job placement,</p>	<ul style="list-style-type: none"> • As SPA 8's CES lead for all homeless populations, HIS will be invited to community engagement meetings to discuss MB's homeless 	<ul style="list-style-type: none"> • City staff and service providers will attend HIS SPA 8 Family, Individual, and TAY CES trainings and meetings. Participation in HIS CES events will assure staff receive relevant training,

	advocacy, childcare, education, and life-skills training.	<p>population needs and how to link them to CES resources.</p> <ul style="list-style-type: none"> The City and HIS will continue to work together to find ways to better coordinate services for MB's homeless neighbors and those at risk of experiencing homelessness. 	<p>stay current with CES best practices, and participate in case conferencing and coordination of care activities as needed.</p> <ul style="list-style-type: none"> HIS staff will provide ongoing assistance via phone and email to City staff and service providers.
People Assisting the Homeless (PATH)	PATH provides support to at risk of and homeless individuals and families in order to successfully transition from living on the street to thriving in homes of their own.	<ul style="list-style-type: none"> PATH will be invited to community engagement meetings to discuss the services they provide. PATH and the City will continue to work together to find ways to better coordinate services for MB's homeless neighbors and those at risk of experiencing homelessness. 	<ul style="list-style-type: none"> PATH will continue to provide outreach to homeless and be listed in all OR materials as primary contact for accessing homeless services. Working with South Bay Cities Council of Governments (SBCCOG) PATH will coordinate outreach with City agencies and DMH.
LA County Dept. of Mental Health (DMH) Mary Hoisington, MET Clinician MHoisington@dmh.lacounty.gov	Working with MBPD, DMH's MET clinician performs outreach and assessments and provides linkages to services.	<ul style="list-style-type: none"> DMH's MET clinician will be invited to City staff and community engagement meetings to discuss the services they provide. 	<ul style="list-style-type: none"> DMH will provide necessary outreach, assessments, and technical assistance to City staff and service providers so the mental health needs of MB's

			homeless population are continually monitored and linkages to services are provided.
1736 Family Crisis Center	1736 offers tools to develop safe, self-sufficient lives, focusing on domestic violence victims, runaway and homeless youth, and community members who need extra help to create stable lives. 1736 coordinates emergency youth and domestic violence shelters.	<ul style="list-style-type: none"> • 1736 will be invited to community engagement meetings to discuss the services they provide and how services could be improved through access to additional resources and increased coordination with City agencies. 	<ul style="list-style-type: none"> • 1736 will continue to provide emergency youth and domestic violence shelters and supportive services. • 1736 will contribute their expertise and knowledge of the homeless community and work with other stakeholders to improve service coordination.
South Bay Coalition to End Homelessness (SBCEH)	SBCEH is the lead homelessness collaborative in SPA 8 in the Los Angeles Continuum of Care (CoC). Composed of a wide variety of community stakeholders SBCEH provides coordination of homeless services, advocacy, education, and technical assistance.	<ul style="list-style-type: none"> • SBCEH will be invited to community engagement meetings to provide guidance related to homeless services and coordination of services across the South Bay. 	<ul style="list-style-type: none"> • SBCEH will provide assistance to identify service gaps and highlight programs that work. • Provide training and educational opportunities for City staff and community groups. • SBCEH coordinated a bus tour, attended by 30 individuals representing 8 cities, on February 14, 2018. • Assist with the City's annual homeless count.

			<ul style="list-style-type: none"> • Work with the City to refine their resource referral cards.
<p>Manhattan Beach Downtown Professional and Business Association (DPBA)</p> <p>Chamber of Commerce</p>	<p>Composed of business representatives, DPBA and the Chamber of Commerce promote MB's economic and job development.</p>	<ul style="list-style-type: none"> • The City will host at least one engagement meeting dedicated to collecting business sector input regarding MB's homeless population including the challenges they face and resources they are able to contribute to helping homeless neighbors. If business representatives are unable to attend an online survey will be available to them. 	<ul style="list-style-type: none"> • Business sector representatives will provide their unique experiences and best practices regarding the City's homeless population. • Businesses will determine what resources they can contribute to support neighbors experiencing homelessness. • These organizations will help to educate other businesses to provide a helpful response for individuals experiencing homelessness, and to engage in efforts to end homelessness.
<p>Faith-based groups</p>	<p>MB's faith-based groups work in a variety of ways to support their homeless neighbors, including offering meals, personal care supplies, and warm clothing.</p>	<ul style="list-style-type: none"> • The City will host at least one engagement meeting dedicated to documenting faith-based groups' experiences serving homeless populations, resources needed to increase their 	<ul style="list-style-type: none"> • Faith-based groups will continue to provide at-risk-of and homeless neighbors with services including emergency shelter, meals, access to clothing and hygienic products, and employment assistance. • Faith-based groups will articulate the services

		program's effectiveness, and potential collaborative projects and resource sharing initiatives.	they provide and work with the City to promote community support and awareness of their activities.
Manhattan Beach Residents Association (MBRA)	MBRA provides information, education and support to residents of Manhattan Beach in dealings with local government.	<ul style="list-style-type: none"> The City will host at least one engagement meeting dedicated to gathering resident experiences with homeless neighbors and provide an overview of how they can be involved with supporting City and County homeless initiatives. 	<ul style="list-style-type: none"> MBRA will provide insight into resident concerns. MBRA will understand the City and County's homeless initiatives and how they can participate.
Manhattan Beach Neighborhood Watch (MBNW)	MBNW is a crime prevention program which enlists the active participation of residents in cooperation with law enforcement to reduce crime in their communities.	<ul style="list-style-type: none"> The City will host at least one engagement meeting dedicated to gathering resident experiences with homeless neighbors and provide an overview of how they can be involved with supporting City and County homeless initiatives. 	<ul style="list-style-type: none"> MBNW will provide insight into resident concerns and homeless neighbor activity. MBNW will understand the City and County's homeless initiatives and how they can participate. MBNW will have access to trainings so they may be better equipped when engaging homeless neighbors.

		<ul style="list-style-type: none"> • MBNW participants will have access to training related to best practices when communicating with homeless neighbors. 	
Beach Cities Health District (BCHD)	<p>BCHD is one of the largest preventive health agencies in the nation, and has served the communities of Hermosa Beach, Manhattan Beach and Redondo Beach since 1955. It offers an extensive range of dynamic health and wellness programs, with innovative services and facilities to promote health and prevent diseases in every lifespan—from pre-natal and children to families and older adults.</p>	<ul style="list-style-type: none"> • BCHD will participate in appropriate City homeless planning community engagement meetings. 	<ul style="list-style-type: none"> • BCHD will provide health and wellness programs to City residents who are at risk of or experiencing homelessness including families with children, seniors, and individuals. • BCHD will inform the City homeless plan through providing linkages to the following services: mental health, teen and youth care, health care, Medi-Cal, family services including child protection, domestic and senior abuse, sexual assault assistance, alcohol and drug recovery, meals and groceries, transportation, veteran services, older adult case management.
Manhattan Beach Unified School District (MBUSD)	<p>MBUSD school staff are often aware of student population families housing status and are</p>	<ul style="list-style-type: none"> • MBUSD representatives will participate in a meeting with other 	<ul style="list-style-type: none"> • MBUSD, City agencies, and service providers will establish coordinated communication

	often able to link families to essential services that may prevent them from becoming homeless.	City service providers and share their experiences with at risk of/homeless families.	procedures so that MBUSD students and their families are linked to appropriate supportive services.
Manhattan Beach Community Service Organizations: Kiwanis Club Rotary Club 2530 Soroptimist International Neptunian Women's Club	Service organizations support activities serving the City's homeless neighbors through volunteering, funding, and donations of goods and services.	<ul style="list-style-type: none"> • Service organizations will be invited to at least one community engagement meeting to discuss their experience supporting homeless initiatives. • Service organization representatives will be provided with an overview of current and upcoming City and County homeless initiatives. 	<ul style="list-style-type: none"> • Service organizations will provide insight into how they support homeless initiatives. • Service organizations, City agencies, and other community groups will discuss how to expedite efficient distribution of funding and goods and services to direct service providers. • Service organizations will understand the City and County's homeless initiatives and how they can participate.
Manhattan Beach Library (LA County Library System) Melissa McCollum, Head Librarian Donald T. Rowe, County Library Regional Administrator Christian Burns, County Library Safety and Emergency Management	MB's library provides at risk of and homeless neighbors with a safe and quiet environment. Library staff are familiar with the needs of homeless neighbors and as much as possible provide them with linkages to services. The library is a site where outreach and	<ul style="list-style-type: none"> • The City will host at least one engagement meeting where the following will be articulated: MB Library staff experiences serving homeless populations, necessary resources to support their 	<ul style="list-style-type: none"> • MB's Library staff will contribute to the City's homeless plan through providing insight into MB's homeless population, services that are most effective within the library environment, and what resources are necessary to provide effective services.

	engagement with neighbors experiencing homelessness can take place.	efforts, and potential collaborative projects and resource sharing initiatives. <ul style="list-style-type: none"> Library staff will be provided with an overview of current and upcoming City and County homeless initiatives 	<ul style="list-style-type: none"> LA County's Library Security Administrator will work with MB's staff to fine tune the role of security staff within the interior and exterior library environments.
LA County Beaches & Harbor Agency (LACBHA) Kerry Silverstom, Chief Deputy Director KSilverstrom@bh.lacounty.gov	LACBHA is responsible for the operation and maintenance of all County owned and operated beaches.	<ul style="list-style-type: none"> The City will host at least one engagement meeting where the following will be articulated: LACBHA staff experiences serving homeless populations, necessary resources to support their efforts, and potential collaborative projects and resource sharing initiatives. (LACBHA) staff will be provided with an overview of current and upcoming City and County homeless initiatives 	<ul style="list-style-type: none"> LACBHA staff will contribute to the City's homeless plan through providing insight into MB's homeless population, services that are most effective within the beach environment, and what resources are necessary to provide effective services.

<p>Manhattan Beach Police and Fire Department</p>	<p>Police and Fire Department representatives come in contact with the City's homeless neighbors on a daily basis and coordinate outreach efforts and warm handoffs with service providers.</p>	<ul style="list-style-type: none"> • The City will host at least one engagement meeting dedicated to collecting the Police and Fire Department's insights regarding the City's homeless population including the challenges they face and resources that would strengthen their ability to link homeless neighbors to appropriate services. 	<ul style="list-style-type: none"> • The Police and Fire Departments will contribute to the City's homeless plan through continuing day-to-day proactive communication with the City's homeless population. • The Police and Fire Departments will continue to coordinate outreach with City agencies and service providers.
<p>Manhattan Beach Public Works</p>	<p>Public Works provides maintenance, repair and improvement services to City-owned or leased buildings, parks, medians, associated landscaped areas, streetscape improvements and vehicles. Public Works representatives come in contact with the City's homeless neighbors on a daily basis and are aware of their overall health conditions and often communicate with</p>	<ul style="list-style-type: none"> • The City will host at least one engagement meeting dedicated to collecting Public Works representatives' experiences with homeless neighbors. 	<ul style="list-style-type: none"> • Public Works representatives will contribute to the City's homeless plan through providing recommendations related to maintaining facilities and outside areas where homeless neighbors regularly congregate. • Public Works representatives will contribute to the City's homeless plan through continuing day-to-day

	patrol officers to connect them to services.		proactive communication with the City's homeless population.
Manhattan Beach Parks and Recreation Staff	City Parks and Recreation staff maintain parks and provide recreational programs to residents. On a daily basis they communicate with homeless neighbors and provide linkages to services.	<ul style="list-style-type: none"> The City will host at least one engagement meeting dedicated to explaining the planning process and collecting feedback from City Parks and Recreation staff. 	<ul style="list-style-type: none"> City Parks and Recreation staff communicate and provide support to homeless neighbors on a daily basis. Their experiences will help to improve the City's homeless services and protocols for communicating with and connecting homeless neighbors to services.
Manhattan Beach Division of Code Enforcement	Code Enforcement Officers conduct regular patrols of the City to ensure compliance with the Manhattan Beach Municipal Code. Officers respond to complaints regarding violations including: zoning, property maintenance, illegal dwelling units, trash container regulations, sign violations, and many others. Code Enforcement Officers come in contact with the	<ul style="list-style-type: none"> The City will host at least one engagement meeting dedicated to explaining the planning process and collecting feedback from the Division of Code Enforcement. 	<ul style="list-style-type: none"> Code Enforcement Officers will contribute to the City's homeless plan through providing recommendations related to securing unoccupied buildings where homeless neighbors may congregate and enforcing private and public property codes to assure the safety of the community at large. Code Enforcement Officers will contribute to

	City's homeless neighbors and are aware of their overall health conditions and often communicate with patrol officers to connect them to services.		the City's homeless plan through continuing day-to-day proactive communication with the City's homeless population.
Manhattan Beach Homeless Neighbors	Manhattan Beach's residents who are experiencing homelessness provide key insights to shaping effective outreach and supportive services.	<ul style="list-style-type: none"> • The City will host or attend at least one engagement meeting where MB's homeless neighbors will share their day-to-day experiences including navigating City and community organization services. • Homeless neighbors will be provided with an overview of current and upcoming City and County homeless initiatives 	<ul style="list-style-type: none"> • Homeless neighbors will inform MB's City Plan through articulating barriers to housing and services. • Individuals and families experiencing homelessness who move into permanent housing will be invited to stay involved in City efforts to support homeless initiatives and provide peer support.
MB Older Adults Program Jan Buike, Program Supervisor jbuike@citymb.info (310) 802-5447	The City of Manhattan Beach provides a variety of activities and services for older adults including Dial-A-Ride transportation, bus excursions, classes, activities and Senior Club events.	<ul style="list-style-type: none"> • MB's Older Adults Program staff are often the first to know that senior residents are at risk of or are experiencing homelessness. • Older Adults Program staff will attend at 	<ul style="list-style-type: none"> • MB's Older Adults Program staff will contribute to the City's homeless plan through providing insight into MB's senior population who are at risk of or are experiencing homelessness.

		<p>least one engagement meeting where the following will be articulated: staff experiences serving seniors vulnerable to or experiencing homelessness, necessary resources to support their efforts, and potential collaborative projects and resource sharing initiatives.</p> <ul style="list-style-type: none"> • Older Adults Program staff will be provided with an overview of current and upcoming City and County homeless initiatives 	<ul style="list-style-type: none"> • MB's Older Adults Program staff will understand the City and County's homeless initiatives and how they can participate.
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